

For Immediate Release

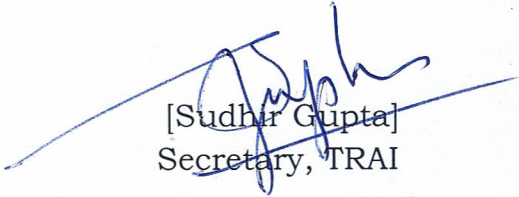
**TELECOM REGULATORY AUTHORITY OF INDIA**

**Extension of time for receiving comments on Consultation Paper on  
“Complaints/Grievance Redressal in Telecom Sector”**

**New Delhi, 17<sup>th</sup> August 2016:** The Telecom Regulatory Authority of India (TRAI) issued a Consultation Paper on “Complaints/Grievance Redressal in Telecom Sector” on 28<sup>th</sup> July, 2016 inviting comments from the stakeholders by 18<sup>th</sup> August, 2016 and counter comments by 26<sup>th</sup> August, 2016.

2. TRAI has received request from stakeholders for extension of time for submission of comments. The Authority has therefore, extended time for submission of comments upto 8<sup>th</sup> September, 2016 and counter comments by 16<sup>th</sup> September, 2016.

3. Comments on the Consultation Paper may be sent, preferably in electronic form on the e-mail address [cacommentstrai@gmail.com](mailto:cacommentstrai@gmail.com). Comments/ counter comments will be posted on the TRAI’s website [www.trai.gov.in](http://www.trai.gov.in). For any further clarifications/information, Shri Sanjeet Singh, Advisor (Consumer Affairs), TRAI may be contacted at Tel: 011-23237024, Fax No.011-23237749.

  
[Sudhir Gupta]  
Secretary, TRAI