

एस. के. गुप्ता S. K. GUPTA

सचिव / Secretary

DO No. 310-05/2015-QoS

भारतीय दूरसंचार विनियामक प्राधिकरण

महानगर दूरसंचार भवन, जवाहर लाल नेहरू मार्ग, (पुराना मिन्टो रोड), नई दिल्ली–110002

TELECOM REGULATORY AUTHORITY OF INDIA

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Dated 14th September 2020

Dear Sir,

Department of Telecommunications (DoT) vide letter No.12-30/NT/2015/OTT(Pt) dated 3.3.2016 sought the recommendations of TRAI on net neutrality including traffic management and economic, security and privacy aspects of OTT services, apart from other relevant standpoints as covered in the consultation paper dated 27.3.2015.

- 2. Considering the complexity of issues, referred to in DoT's letter, and other interrelated issues, the Authority decided to deal with specific issues through distinct consultation processes. The Authority has already issued recommendations or regulations pertaining to 'Prohibition of Discriminatory Tariffs for Data Services', 'Regulatory framework for Internet Telephony', 'Net Neutrality' and 'Privacy, Security and Ownership of Data in the Telecom Sector'.
- 3. TRAI issued a consultation paper on 12th November 2018 on the residual issue i.e. Regulatory Framework for Over-The-Top (OTT) Communication Services and raised various issues for comments and counter comments from stakeholders. Subsequently, two Open House Discussions (OHD's) were held one at Bangalore on 24th April 2019 and another one at Delhi 20th May 2019.
- 4. Based on the comments received and further analysis, the Authority has finalized its recommendation on "Regulatory Framework for Over-The-Top (OTT) Communication Services". The same are enclosed herewith.
- 5. In keeping with practice, a copy of this letter along with the recommendations, is being placed on the website of TRAI www.trai.gov.in.

With best regards

Yours Sincerely,

Shri Anshu Prakash

Secretary,
Department of Telecommunications,
Ministry of Communications,
Sanchar Bhawan,
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