



Telecom Regulatory Authority of India

Recommendations on Captive VSAT CUG Policy issues

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Chapter I: Introduction

- 1.1 Satellites provide telecommunication and broadcasting services, covering large geographical areas. A satellite-based communication system provides an ideal solution for connecting remote and inaccessible areas as except the satellite receiving infrastructure (antenna and associated electronics), no ground infrastructure in the concerned area is required. Very Small Aperture Terminal (VSAT) is one of the satellite communication technologies, which is very useful for remote and inaccessible locations (rural areas, ships, coastal regions, hills, etc) where there is limited or no terrestrial connectivity.
- 1.2 The main advantages of VSAT technology is its rapid deployment with minimum training, scalability, lower operational costs and reliability of communication, in remote locations even in adverse situations. The cost per connection using VSAT is independent of the location of terminal from the hub.
- 1.3 The capability of VSAT technology to deliver host of services over a very large area in a multicast mode, provides it with a unique advantage over other existing technologies. The multicast capability of VSAT technology can be used to provide applications such as Tele-Medicine, Tele-education, internet access, Virtual Private Network (VPN) etc. in the most remote areas of our country.
- 1.4 VSAT network comprises of a central VSAT hub and a number of smaller nodes located at various remote locations. VSAT hub is basically an earth station that controls and monitors all the activities of the remote VSAT terminals. Application and services such as internet, voice, fax, data, video and value added services can be integrated with the VSAT network at the central hub.
- 1.5 VSAT license is granted by the Department of Telecommunications (DoT) on non-exclusive basis, to VSAT service providers to establish, install,

operate and maintain VSAT Closed Users Group (CUG) Domestic Data Network service via INSAT/GSAT Satellite System, within territorial boundary of India, for a period of 20 years, extendable by 10 years at a time.

- 1.6 There are two types of CUG VSAT licenses Commercial CUG VSAT license and Captive CUG VSAT license. A commercial VSAT service provider can offer the service on commercial basis to its subscribers by setting up a number of CUGs. However, in case of a Captive license, the Captive VSAT licensee can setup one CUG for its Captive use. License fee for the commercial VSAT licensee is based on revenue share, i.e., percentage of Adjusted Gross Revenue (AGR).
- 1.7 While Commercial VSAT service providers use their networks for the purpose of business/profit and generate revenue by providing communication to end users, Captive CUG VSAT networks are mostly deployed by Government/ Public/Private companies for their internal communication.
- 1.8 As per the Captive VSAT license conditions, a CUG is permissible for following categories of business associationship:
 - i) Producer of goods and his trader/agent;
 - ii) Provider of service and his trader/agent;
 - iii) Producer of same category of goods (e.g. manufactures of petroleum products); and
 - iv) Provider of the same category of service (e.g. bank).

The license fee for the Captive VSAT licensee is charged at a flat rate of Rs 10,000/- per VSAT terminal per year, connected to the first hub, irrespective of number of terminals.

1.9 In addition to the main hub or first hub, some of the Captive VSAT licensees require installation of 2nd Hub, primarily as a contingent measure. The 2nd hub is generally deployed for ensuring continuity of communication in critical operations at remote and inaccessible locations during disaster situation at the first Hub.

- 1.10 As per the extant license terms and conditions, there is a difference in charging of VSAT Licence fee for installation of first and the second hub. While the license fee for captive VSAT for the first hub is charged at a flat rate of Rs 10,000/- per terminal per year irrespective of terminals, the License fee for second hub is charged at the rate of Rs.16,000/- per terminal per annum with a minimum licence fee of Rs.16 lakh per annum, which covers upto 100 VSAT terminals connected to the 2nd hub. If the number of VSATs exceeds 100 for the second hub, an additional amount of Rs.16,000/- per annum per VSAT terminal is chargeable. Therefore it can be seen that there is huge difference in fees once a licensee expands from one Hub based VSAT network to two hub based network.
- 1.11 In this background, DoT, under section 11(1)(a) of the TRAI Act has sent a reference to TRAI on 17th March, 2016 **(Appendix)** to furnish its recommendations on applicability of DoT order dated 29th August, 1997 on license fee for 2nd Hub in Captive VSAT CUG network and also on the terms and conditions of Captive VSAT CUG License.
- 1.12 After receiving the reference, the Authority consulted some of the Captive VSAT licensees who raised some additional issues related to applicability of Royalty charges and delay in approvals in augmentation of bandwidth for Captive VSAT. The Authority included these issues also in the consultation, so as to provide comprehensive recommendations on issues concerning Captive VSAT licensees.
- 1.13 The Authority issued a Consultation Paper on 'Captive VSAT CUG Policy issues' on 28th October, 2016, seeking comments of the stakeholders. Written comments on the Consultation Paper were invited from the stakeholders by 9th December 2016 and counter-comments by 16th December 2016. The Authority received comments from seven stakeholders and counter comment was received from one stakeholder. These are available on TRAI's website www.trai.gov.in. An Open House Discussion (OHD) was conducted on 19th January 2017 at New Delhi.

1.14 The Authority has formulated its recommendations based on inputs received from the stakeholders, views expressed during the OHD and its own internal analysis. Chapter-II of the recommendations covers 'Review of license terms and procedures/processes' while Chapter-III summarizes the recommendations.

Chapter -II: Review of Captive VSAT License terms and procedures/processes

A. License fee for Captive VSAT

- 2.1 Till the year 2003, License Fee (LF) for Captive VSAT network was charged @ Rs.16,000/- per annum per terminal, subject to a minimum of Rs.16 lakh per annum for upto 100 VSAT terminals for the first hub and second hub. If both the main hub and 2nd hub were put into simultaneous operation, both hubs were treated as two independent VSAT networks for the purpose of license fee calculations.
- 2.2 In November 2002, DoT had sought TRAI recommendations on two specific issues pertaining to VSAT license terms & conditions:
 - a) Restriction on data rate
 - b) Reduction in license fee for Captive VSAT network.
- 2.3 On the issue of license fee, the Authority in its recommendations dated 10th December, 2002 recommended the annual license fee per terminal for Captive VSAT users be brought down from Rs. 16,000/- to Rs. 8,000/-. Pursuant to the TRAI's recommendations, DoT reduced the License fee in case of the 1st hub, to Rs. 10,000/- per VSAT terminal per annum without levy of any minimum licence fee, w.e.f. 1st January, 2004. However, on the matter of charging LF for 2nd Hub, DoT did not take any decision. Accordingly, for the 2nd hub, LF of Rs.16,000/- per annum per terminal, subject to a minimum of Rs.16 lakh per annum for upto 100 VSAT terminals is still prevalent.
- 2.4 Accordingly, in the consultation paper, it has been asked whether the license fee for the 2nd VSAT hub be kept same as that of 1st VSAT hub, and if the answer is no, then what should be the per annum fee for the 2nd hub?
- 2.5 In their response, stakeholders are of unanimous view that the minimum

license fee of Rs. 16 lakh, in case of second hub should be done away with and the total license fee payable should be calculated on the basis of number of VSAT terminals in the network, irrespective of number of hubs.

- 2.6 Captive VSAT licensees install second hub mainly for two reasons viz redundancy and non-availability of space segment on the same satellite offered by ISRO. Second hub is installed for providing redundancy in critical operations. However, due to huge difference in the license fee, a licensee is discouraged in installing a 2nd hub for the Captive VSAT licensees thus putting their communications at a sort of risk.
- 2.7 During the consultation, it is observed and noted that such a huge difference in rates between first and the second hub has acted as a deterrent for Captive CUG licensee to own the second hub, even though their operations demand a hot standby hub for continuity of communication during disaster situations and for redundancy purpose. The Authority did not find any plausible justification for keeping the rate of the second hub different than that of first hub.
- 2.8 On the issue of annual license fee at the rate of Rs. 10,000/- per terminal, though some of the stakeholders have opined that it should be reduced, the Authority is of the opinion that the rate of Rs 10,000/- was decided in the year 2004. Taking inflation since 2004 into account, this amount is in a way already at a reduced rate. Therefore there seems to be no justification in reducing the annual license fee for the Captive VSAT License. The fee per terminal @Rs10,000/- may be made applicable for the terminals connected to the second hub without specifying any minimum licensee fee.

2.9 In view of the foregoing the Authority recommends that:

- (i) Levy of separate licence fee for 2nd hub for Captive VSAT may be done away with;
- (ii) Present annual license fee at @ Rs. 10,000/- per VSAT terminal,

as being charged presently for VSAT terminals connected to first hub, may be maintained for both the first and the second hub and without levy of any minimum licence fee.

B. Entry Fee, Royalty charges and Bank Guarantee etc. for Captive VSAT

- 2.10 Apart from LF, Captive VSAT licensees have to pay spectrum usage charges in the form of Royalty charges for the use of Radio frequencies as prescribed by the Wireless Planning & Coordination (WPC) and space segment charges to the Department of Space (DoS) for the space segment on INSAT/GSAT satellites. Further, the licensees have to pay an entry fee which is submitted in the form of a Financial Bank Guarantee (FBG) valid for a period of one year. Initial Financial Bank Guarantee is for an amount of Rs. 30 lakh which has to be submitted before signing the License Agreement. Later FBG equivalent to the estimated sum payable annually towards the license fee needs to be maintained. The amount of FBG is subject-to periodic review by the licensor. However, Financial Bank Guarantee is not applicable in the case of Central government departments.
- 2.11 The annual Royalty charges for the use of Radio frequencies are calculated as per DoT order P-11014/34/2009-PP(III) dated 22nd March 2012. The Royalty charge is applied to the total licensed bandwidth of each frequency of any type of the satellite-based Radio-communication network (including ILD, NLD, Teleport, DSNG, DTH, VSAT, INMARSAT and Satellite Radio). To arrive at the amount of annual Royalty per frequency, R, a Bandwidth Factor (Bs) is applied as per the table given below. Royalty 'R' is payable for an Uplink or a Downlink as per the following formula:

Royalty, R (in Rs.) = $35000 \times Bs$

Table A: Bandwidth Factor (Bs) for Satellite Communications

Bandwidth assigned to a Frequency (W KHz)	Bandwidth Factor (Bs) for an Uplink		Hz) (Bs) for an Uplink (Bs) for		Bandwidt (Bs) for a Downlink		
	Broadcast	Others	Broadcast	Others			
Up to and including 100 KHz	0.25	0.20	NIL	0.20			
More than 100 KHz and Up to and including 250 KHz	0.60	0.50	NIL	0.50			
More than 250 KHz and upto 500kHz	1.25@	1.00@	NIL	1.00@			
For every 500 kHz or part	1.25@	1.00@	NIL	1.00@			

[@for every 500KHz or part thereof]

- 2.12 The 'Explanatory Notes' of DoT order vide P-11014/34/2009-PP(III) dated 22nd March 2012 on applicability of Royalty charges, inter-alia, provide that:
 - 2.1.1.1 For DSNGs, in case the same frequency carrier is used by the user (assignee of RF) from different OB vans belonging to him, additional royalty @25% of the basic royalty be charged from him, however if the additional OB cans are located within the same premises additional royalty @25% of the basic royalty will not be charged.
 - 2.1.1.2 The DSNG, SNGs etc., be levied royalty charges for radio frequencies used on both Uplinks and Downlinks, because these are dedicated links that cannot be equated with broadcasting services.
- 2.13 In the consultation paper an issue was raised whether there is a need to review some or all of the fee/charges viz. Entry Fee, License Fee, Royalty charges and Bank Guarantee etc. for Captive VSAT CUG licenses (1st hub and 2nd hub)?
- 2.14 In response, stakeholders are of the unanimous view that there is a need to reduce charges of the entire Captive CUG VSAT network value chain. One of the stakeholders has suggested for having a fee and Royalty charge structure at a minimal price, without need for any bank

guarantee for Govt. organizations. Another stakeholder has suggested reducing license fee and Royalty charges upto 50% of the present average license fee and Royalty charges per commercial VSAT. Yet another stakeholder contended that the WPC calculation of Royalty charges does not match with the DoT /WPC order dated 22nd March, 2012. Few stakeholders submitted that the present practice of multiplying the formulae (for calculation of Royalty charges) with the number of VSATs is not the correct interpretation of DoT letter dated 22nd March, 2012 and should be done away with and the correct interpretation of the formula needs to be implemented.

- 2.15 The Authority carefully examined the comments of the stakeholders. It is noted that as on April 2015, there are 28 numbers of Captive VSAT licensees in which except one, all other licensees are either Govt. departments or PSUs. As mentioned earlier, for the Central Govt. departments there is no entry fee prescribed; for PSUs and other agencies, the entry fee is Rs 30 Lakh in the form of FBG (there is no PBG for Captive licensees). The stakeholders have demanded downward review of the charges including removal of the need of having bank guarantee for the PSUs. The Captive VSAT network is used for in-house communication purposes ranging from providing emergency communications to communications from the remote locations for strategic purposes, where there is no other means of communication available. Though there are only 28 Captive VSAT licensees, many other State Govt. or organizations may be requiring Captive VSAT license to cater to their needs. However, various reasons including high entry fee and Royalty charges, may be refraining them from taking a license. In the recent past, some of the PSUs have surrendered the Captive VSAT license due to high charges and cumbersome processes.
- 2.16 Most of the captive VSAT licensees have few hundred VSAT remote terminals (except Directorate of Coordination, Police Wireless (DCPW), Ministry of Home Affairs, which has around 700 VSAT remote terminals).

Annual license fee @Rs. 10,000/- per VSAT terminal (as recommended in para 2.9(ii)) shall be in the range of Rs.10 Lakh to Rs. 20 Lakh for 100 to 200 VSAT terminals respectively. In view of this, entry fee in the form of FBG for Rs. 30 Lakh does not seem justified and the same can be considered to be reduced.

- 2.17 Further, since these networks are not used for commercial purposes, the licensee is not generating any revenue directly from these services; therefore there seems to be a case for reduction of entry fee for Captive VSAT licensees by 50%. The Authority finds justification in reduction of entry fee for Captive VSAT licenses and same can be reduced by 50% i.e. from Rs 30 Lakh to Rs 15 Lakh.
- 2.18 As per the condition stipulated under Unified License (UL), intending licensee has to pay Financial Bank Guarantee (FBG) while obtaining the license. The FBG paid remain valid for one year's period and subsequently the amount of FBG has to be equivalent to the estimated License fee for two quarters and other dues not otherwise securitized. The amount of FBG is subject to periodic review on six monthly basis by the Licensor and has to be renewed from time to time.
- 2.19 The Authority is of the view that since most of the Captive VSAT licensees are government organizations associated with critical business operations or providing services to the citizens of the country in various dimensions, the payments by these licensees cannot be significant source of revenue generation. The Authority is of the opinion that in order to bring parity on FBG conditions, prescribed condition similar to that of UL for charging of FBG equivalent to License Fee for two quarters should also be applicable to Captive VSAT licensee.

2.20 Accordingly, the Authority recommends that:-

(i) The Entry Fee for Captive VSAT license may be reduced by 50% i.e. from Rs. 30 lakh to Rs. 15 lakh.

(ii) FBG equivalent to License Fee for two quarters may be charged from Captive VSAT licensee.

Royalty Charges

- 2.21 For calculation of Royalty charges, applicable bandwidth factor is arrived at on the basis of details given in the Table-A. During the consultation process it has been brought out by many stakeholders that Royalty charges for VSAT remote terminals are being calculated by DoT/WPC with additional Royalty @25% of the basic Royalty same as applicable for DSNG OB - vans, resulting in substantial increase in the charges payable by them. The stakeholders have urged to revisit the methodology of calculation of Royalty charges in transparent and correct manner. One of the stakeholders has further stated that though DoT's Order dated 22nd March, 2012, was a welcome step, its implementation is flawed due to multiplying the formulae by the number of VSATs and increasing it by 25%. The stakeholder has opined that better sharing and efficient utilization of spectrum should be encouraged rather than being punished. In the current way of implementation of the DoT's order, the entire purpose of enhancing efficiency of the network is defeated. The calculation for Royalty charges was given in the consultation paper as desired by one of the stakeholders which he felt was justified.
- 2.22 While formulating its recommendations, TRAI, on 24th March, 2017 requested DoT to confirm if the calculations of royalty charges included in the consultation paper, which were based on the inputs from stakeholders, are same as the actual calculation of royalty charges done at their end. DoT was also requested to specify the criteria for calculation of remote uplink and downlink royalty charges.
- 2.23 DoT vide its reply No. 824-200/CAP-VSAT/POLICY/2013-DS dated 9th May, 2017, confirmed that the calculation of Royalty charges (WPC) included in the consultation paper appears to be in order. Further, in its

reply DoT has mentioned that the calculation as per High Level Committee (HLC) recommended Method duly approved provisionally by the Competent Authority and extract of which is as follows:

"Charge for uplink and downlink carriers of Hub with appropriate bandwidth factor (Bs): and uplink and downlink for VSATs equal to number of carriers, and 25% reuse factor to be used for balance VSATs after reducing the number of VSATs by number of carriers (the bandwidth factor Bs for downlink carrier of a VSAT be considered same as the bandwidth factor Bs of its uplink carrier)"."

2.24 Further, in their reply, DoT has given sample of calculation of Royalty charges furnished by WPC/ DoT, which is as follows:

The spectrum charges (Provisional):

Calculation of spectrum charges as per existing orders (this Ministry's Order No P-11014/34/2009-PP(III) 1 dated 22/03/2009 & High Level Committee's recommendation of Method-2), is as follows:

Type of Carrier	From (Antenna Diameter)	To (Antenna Diameter)	Bandwidth (KHz)	No. of Carriers (n)	No. of Hub	No. of Remotes (r)	Bandwidth Factor (Bs)*
Hub to VSAT	9.0	1.8	3370	1	1	1311	7
VSAT to Hub	1.8	2.4	326	25	1	1311	1
VSAT to Hub	2.4	2.4	550	5	1	11	2

No of hub (9.0 M diameter) = 1

No. of remotes with 2.4 M diameter antenna = 11

No. of remotes with 1.8 M diameter antenna = 1311

Connectivity: (2.4M to 9M), (9M to 1.8 M & vice versa)

Total assigned bandwidth = $19.5 \, MHz$.

¹ In DoT's reply dated 9th May, 2017, Order No. has been mentioned as P-11014/34/2009-PP(IV) dated 22/03/2009, whereas Annual Royalty charges for assignments of Frequencies to 'Captive Users' (users being charged on formula basis) including all Government Users, involving all satellite based systems, have been detailed in Order No P-11014/34/2009-PP(III) dated 22/03/2009. This has been confirmed by WPC telephonically.

Royalty Charges (as per High Level Committee's recommendation):

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Hub (9.0 M) = 35000*Bs*n

Uplink = 35000*7*1 = Rs. 2,45,000/-

Downlink** = 35000*1*25 + 35000*2*5 = Rs. 12,25,000/-
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Remote (1.8 M) = 35000*Bs*n + 35000*Bs*(r-n)*0.25

Uplink = 35000*1*25+35000*1*0.25*(1311-25) = Rs. 1,21,27,500/-Downlink=35000*1*25+35000*1*0.25*(1311-25) = Rs. 1,21,27,500/-Downlink=35000*1*0.25*(1311-25) = Rs. 1,21,27,25*(1311-25) = Rs. 1,21,27*(1311-25) = Rs. 1,21,27*(1311-25) = Rs. 1,21,27*(1311-25) =
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Remote (2.4 M)

Uplink = 35000*2*5+35000*2*0.25*(11-5) = Rs. 4,55,000/-

Downlink= Nil (no downlinking)
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Total Royalty = Rs. 2,61,80,000/ - per annum

- 2.25 The Authority examined the reply received from DoT and noted that DoT's order No. P-11014/34/2009-PP (III) for Royalty charges have no mention of 25% reuse factor. It prescribes additional royalty @25% of the basic royalty only for DSNGs in case the same frequency carrier is used by the user from different OB vans belonging to him. Applicability of this additional 25% royalty charge is not appropriate in the present case as Captive VSAT networks cannot be equated with SNG/DSNG networks.
- 2.26 The Authority is of the view that operational efficiencies are achieved by deploying the latest technologies where maximum efficient utilization of spectrum (carriers) is achieved by sharing of frequencies. For example- in contrast to allocating dedicated bandwidth in single carrier per channel

^{*} As per this Ministry's Order No P-11014/34/2009-PP(III)² dated 22/03/2009

^{**} for two different bandwidth factors at row 2 & 3 of the above table

² In DoT's reply dated 9th May, 2017, Order No. has been mentioned as P-11014/34/2009-PP(IV) dated 22/03/2009, whereas Annual Royalty charges for assignments of Frequencies to 'Captive Users' (users being charged on formula basis) including all Government Users, involving all satellite based systems, have been detailed in Order No P-11014/34/2009-PP(III) dated 22/03/2009. This has been confirmed by WPC telephonically.

- (SCPC) configuration mode, applying contention ratio in Time Division Multiple Access (TDMA) results in better utilization of frequencies and saving of spectrum. In TDMA many connections are multiplexed over single carrier which uses full bandwidth of the transponder. It efficiently uses bandwidth of transponder, therefore, utilise transponder bandwidth to the capacity of number of carriers assigned.
- 2.27 Further, the licensee is already paying for bandwidth charges based on number of carriers obtained. In fact the licensee is efficiently utilizing the available bandwidth by rotating the carriers in multiple VSATs. Hence there seems no justification in applying 25% reuse factor to be used for balance VSATs after reducing the number of VSATs by number of carriers which is akin to penalising the licensee for efficiently using its spectrum.
- 2.28 Accordingly, the Authority recommends that:
 - (i) Royalty charge for Captive VSAT terminals may be calculated in line with the formula given in DoT circular dated 22nd March 2012. In the formula for calculation of Royalty charge, annual royalty factor needs to be multiplied by bandwidth factor and number of carriers assigned only.
 - (ii) There is no justification for charging additional 25% amount as reuse factor for number of VSATs more than the number of carriers. These charges may be eliminated for calculation of Royalty charges. Accordingly, DoT may issue necessary clarification in this regard.

C. Procedural issues and Augmentation of Bandwidth/ VSAT Terminals

2.29 There are processes such as network approval, space segment allocation, frequency assignments, operating licenses and payments etc. which are required to be completed before VSAT network is commissioned. During

the initial discussion with Captive VSAT licensees they raised procedural issues which cause delay in issuing various licenses/approvals. Accordingly, in the CP, views were sought from the stakeholders about procedure and time frame for issuing various license(s)/approvals and augmentation of bandwidth for Captive VSATs.

- 2.30 In response, all the stakeholders have pointed out that there are inordinate delays (approximately one year to one and a half year) in obtaining operating license. One stakeholder suggested that first time approval of a Captive network could be done through the Apex Committee, which should act as a single-window for the entire set of approvals to be obtained by the Captive licensees. Various formats can be prescribed for all the different agencies involved and the licensees can make a consolidated application covering all the aspects of licensing and WPC/ Standing Advisory Committee on Radio Frequency Allocation (SACFA) at one point.
- 2.31 One of the stakeholders has submitted that for setting-up of a VSAT network, licensee is required to hire Space Segment from DoS. User is required to enter into Agreement with DoS for space segment, which is renewed annually. As per the terms of agreement, user is required to make quarterly payment towards space segment allocated by DoS and also submit Bank Guarantee equivalent to quarterly space segment charges. Periodicity of such agreement is short, resulting in frequent signing of agreement. The stakeholder has suggested that periodicity of agreement with DoS may be extended e.g. two, three or five years, to avoid frequent execution of the agreement. This will be helpful for the licensees who have requirement of Captive VSAT license for longer periods.
- 2.32 Another stakeholder has suggested that various license(s)/approvals may be granted by concerned department/organizations as per Citizen's Charter/RFD and international commitments. Some stakeholders have mentioned that Licensing Cell and WPC are raising the demand for

- payments separately, with regard to the various charges. The stakeholders have suggested that SACFA/WPC charges can be combined with the license fee and a demand can be put up together on a yearly basis eliminating the need for multiple demands by the licensing cell and WPC. The process of adding of sites or bandwidth has to be executed in similar time frames as that of the commercial services.
- 2.33 On the issue of augmentation of bandwidth, some stakeholders are of the view that as with the NLD license and the UASL license for satellite operations any additional augmentation of bandwidth should be dealt with by Network Operation & Control Center (NOCC) and WPC only, the matter should not be referred to Apex Committee. The stakeholders also submitted that due to lack of proper documentation in digitized mode, the documents already submitted by the licensee are required to be resubmitted to WPC for reconciliation purposes and sometimes very old records are also sought from them.
- 2.34 Further, as per DoS guidelines, space segment charges become payable from the date of allotment letter and levying of these charges start even before approvals from all the other agencies are in place and the network is put to use. The stakeholders also submitted that a licensee has to pay charges in the form of late fee from retrospective date of allotment even when approvals are pending due to internal processes of the licensor.
- 2.35 During consultation process a few stakeholders submitted that a Captive VSAT licensee has to obtain Wireless Operating License (WOL) from WPC and the same is required to be renewed every year. This leads to unnecessary administrative work. In case of Commercial VSAT license, this frequency of renewal is 5 years, subject to validity of service license issued by Data Services (DS) cell of DoT. Therefore, the stakeholders requested that the same period (i.e. 5 years) for renewal of WOL should be done for Captive VSAT licensee too.
- 2.36 The Authority carefully examined the comments submitted by the

stakeholders and has noted that the processes need to be made simple and user friendly. For setting up Primary and Disaster Recovery (DR) Hub, Captive VSAT licensee has to adopt following procedure³ for obtaining various clearances and approvals:

For HUB Captive VSAT service

- Letter of Intent (LoI) for frequency assignment
- WPC application form (Earth station form can be downloaded from wpc.dot.gov.in) duly filled and signed by authorized signatory.
- Permission from DoT for establishment of HUB including copy of license agreement from DoT for Captive VSAT services.
- Transponder allocation from satellite operators (DoS) or any other satellite operator as the case may be).
- Frequency/Carrier plan from NOCC.
- Link Budget in the Telecom Engineering Centre (TEC) recommended proforma.
- Undertaking to be submitted by the applicant in the WPC recommended proforma
- Carrier deployment plan for all proposed site and Hub.

For additional Captive HUB

- Letter of Intent/ Decision Letter
- WPC application form (Earth station form can be downloaded from wpc.dot.gov.in) duly filled and signed by authorized signatory.
- Permission from DoT for establishment of additional Captive HUB including copy of license agreement from DoT for Captive VSAT services.
- Copy of the valid wireless operating license of existing HUB.
- Transponder allocation from satellite operators (DoS or any other satellite operator as the case may be).
- Revised Frequency/Carrier plan from NOCC.
- Link Budget in the Telecom Engineering Centre (TEC) recommended proforma

Same procedure is followed by the licensees in case of augmentation of bandwidth for putting additional VSAT terminals.

2.37 Regarding various procedural delays, the Authority raised its concerns earlier too. In its recommendations on 'An approach to Rural Telephonysuggested measures for an accelerated growth' dated 4th March 2009, and later in its recommendations on 'Telecom Infrastructure Policy' dated 12th April 2011, the Authority recommended that:

"DoT should review the existing procedure for various approvals

³ http://wpc.dot.gov.in/DocFiles/check1.htm

- regarding VSAT and prescribe strict timelines so as to reduce the delay. It is also recommended that DoT should also simplify the procedures with emphasis on automatic clearances in case of non critical approvals."
- 2.38 Further, the Authority in its recent recommendations on 'Spectrum Usage Charges and Presumptive Adjusted Gross Revenue for Internet Service Providers and Commercial Very Small Aperture Terminal Service Providers' 7th March, 2017, *inter-alia*, recommended that:
 - "3.16 DoT may take up with DoS to evolve a system where the VSAT licensees are not made to run from pillar to post to get their services activated. The clock should start from the day the bandwidth is allotted by DoS and DoT should allot frequency within 3 months of allotment of spectrum by DoS. The two departments may also explore the possibility of implementing an on-line application for automating the whole process to bring in transparency.
 - 3.18 The Authority recommends that the DoT should make arrangement to accept online payment of financial levies /dues such as LF, SUC and other fees that are paid by the licensees for obtaining licence/ approval/ clearance / issue of NOC from DoT.
 - 3.20 The Authority recommends that DoT should put in place a comprehensive, integrated on-line system that acts as a single window clearance for the allocation/ clearances/ issuance for approval/ clearance/issue of NOC and other permissions to the licensees."
- 2.39 The delay accrued due to unwarranted or cumbersome processes sometimes seriously impact various strategic programs and initiatives of the government agencies. Timely approvals are warranted to garner the attendant benefits. For instance programs of national interest and security such as early warning systems, natural calamities and emergencies, strategic installations of the government/PSUs should not be kept waiting for miniscule issues. Cost of delay due to procedures or internal issues of Licensor (DoS/DoT) should not be allowed to be borne by users/licensees.
- 2.40 The Authority re-emphasizes that procedures for application for VSAT license and seeking various approvals should be streamlined and there should be a single window clearance system. In cases of bandwidth

allocation, the space segment charges are made applicable to the licensees with the date of allotment of space segment even though corresponding ground segment frequency is allocated after several months later. As mentioned in earlier para that in its recommendations of 7th March, 2017, the Authority has already recommended that for calculation of bandwidth charges the clock should start from the day the bandwidth is allotted by DoS and DoT should allot frequency within 3 months of allotment of spectrum by DoS. The Authority is of the view that in the cases where the delay in allotment of frequency by WPC for the corresponding ground segment is delayed beyond 3 months, due to DoT/WPC or other Govt agencies, the licensee should not be charged for the space segment by the DoS, as the licensee shall not be able to utilize the space segment even after payment of space segment charges. Further, the Authority agrees with the concerns of the stakeholders that validity of WOL for Captive VSAT licensee should be for a period of 5 years at a time, instead of annual, at present. On the issue of timelines for various allocations/clearances by DoS/WPC/DoT/NOCC, the Authority is of the view that timelines specified in DoT's letter F. No. 59-190/2006-LR (SAT) dated 7th June, 2006 should be followed in letter and spirit and also it should be displayed on websites of the concerned Departments.

- 2.41 In view of the foregoing discussion, the Authority recommends that:
 - (i) Para 3.16, 3.18 and 3.20 of the recommendations 'Spectrum Usage Charges and Presumptive Adjusted Gross Revenue for Internet Service Providers and Commercial Very Small Aperture Terminal Service Providers' dated 7th March, 2017 on streamlining the processes shall apply to Captive VSAT licensees too.
 - (ii) Further, in case delay in allotment of corresponding ground segment frequency by WPC extends beyond 3 months from the date of allotment of space segment by DoS, the space segment

- charges payable to DoS may be borne by DoT till the time allocations/clearances by WPC/DoT/NOCC are completed.
- (iii) No late fee may be charged from the licensee in case there is no pendency of submission of requisite documents, fee etc. by the licensee and delay in allocation/approval is due to licensor's internal matters.
- (iv) Procedure for augmentation of bandwidth may be at par with those of Commercial VSAT, NLD, ILD licensees. Augmentation should be cleared at the level of DoT/ WPC only (not at the level of Apex Committee).
- (v) Validity of WOL for Captive VSAT licensee may be for a period of 5 years at a time, instead of annual at present subject to validity of the license.
- (vi) Period of agreement with DoS for space segment may be for minimum three years unless licensee desires for shorter duration and subject to validity of license.

D. Need for Categorisation of Captive VSAT Licensees

- 2.42 A number of Captive VSAT licensees are Government departments and Govt. agencies which are using their Captive VSAT networks for public safety, disaster early warning systems, disaster management and relief operations etc. These organizations provide invaluable service to the public, administration and entire government machinery.
- 2.43 The issue was posed for consultation, whether it is appropriate to split the Captive VSAT categories for (1) Not-for-profit Government Organisations/departments (handling important missions) and (2) Commercial organizations and others.
- 2.44 Most of the stakeholders disagree with the above view and are of the view that most of the commercial organizations have already migrated to

commercial VSAT networks due to their attractive tariffs. There should be parity across the licensees from the perspective of level playing field and so, creating two categories within a type of license, will not be workable. Some of the stakeholders are of the view that Government organisations /departments be issued permission authorization for owning and operating Captive VSAT CUG network, instead of a license.

Other issues:

- 2.45 As per the present license conditions, a maximum Data Rate upto 512 kbps per VSAT for Star configuration & 2 Mbps for Mesh configuration (including all carriers) is permitted, subject to the compliance of the technical parameters as specified in TEC Interface Requirements.
- 2.46 Some stakeholders brought out that in changing environment, the requirement of higher bandwidth has become necessity as there are multiple simultaneous application running on the same channel. Through technological advancements it is possible to offer higher data rate / bandwidths to cater the higher bandwidth requirements of the user. The bandwidth caps decided earlier have become technologically obsolete, hence need to be reviewed.
- 2.47 Another stakeholder submitted that sub-CUG should be permitted within a CUG network as it will result in better administration and management of the network and resources.
- 2.48 For present day's Captive VSAT Service, higher capacities and increased data speeds should be made available to Captive users. This however, may call for a revision of the capped capacities and speeds for VSAT service as determined by the relevant TEC Interface Requirements. The Authority is of the opinion that the revised caps on the data speeds should be in line with the new technologies and frequencies being used or that can be made available, and in no way should be a deterrent to the requirement of the users.

2.49 Accordingly the Authority recommends that the restriction/cap of 512Kbps/2Mbps per VSAT as maximum data rates for Captive VSAT may be revised upwardly and DoT/TEC may revise its specifications accordingly.

Chapter -III: Summary of recommendations

3.1 The Authority recommends that:

- (i) Levy of separate licence fee for 2nd hub for Captive VSAT may be done away with;
- (ii) Present annual license fee at @ Rs. 10,000/- per VSAT terminal, as being charged presently for VSAT terminals connected to first hub, may be maintained for both the first and the second hub and without levy of any minimum licence fee. (Para 2.9)

3.2 The Authority recommends that:-

- (i) The Entry Fee for Captive VSAT license may be reduced by 50% i.e. from Rs. 30 lakh to Rs. 15 lakh.
- (ii) FBG equivalent to License Fee for two quarters may be charged from Captive VSAT licensee. (Para 2.20)

3.3 The Authority recommends that:

- (i) Royalty charge for Captive VSAT terminals may be calculated in line with the formula given in DoT circular dated 22nd March 2012. In the formula for calculation of Royalty charge, annual royalty factor needs to be multiplied by bandwidth factor and number of carriers assigned only.
- (ii) There is no justification for charging additional 25% amount as reuse factor for number of VSATs more than the number of carriers. These charges may be eliminated for calculation of Royalty charges. Accordingly, DoT may issue necessary clarification in this regard. (Para 2.28)

3.4 The Authority recommends that:

(i) Para 3.16, 3.18 and 3.20 of the recommendations 'Spectrum Usage Charges and Presumptive Adjusted Gross Revenue for Internet Service Providers and Commercial Very Small Aperture

Terminal Service Providers' dated 7th March, 2017 on streamlining the processes shall apply to Captive VSAT licensees too.

- (ii) Further, in case delay in allotment of corresponding ground segment frequency by WPC extends beyond 3 months from the date of allotment of space segment by DoS, the space segment charges payable to DoS may be borne by DoT till the time allocations/clearances by WPC/DoT/NOCC are completed.
- (iii) No late fee may be charged from the licensee in case there is no pendency of submission of requisite documents, fee etc. by the licensee and delay in allocation/approval is due to licensor's internal matters.
- (iv) Procedure for augmentation of bandwidth may be at par with those of Commercial VSAT, NLD, ILD licensees. Augmentation should be cleared at the level of DoT/ WPC only (not at the level of Apex Committee).
- (v) Validity of WOL for Captive VSAT licensee may be for a period of 5 years at a time, instead of annual at present subject to validity of the license.
- (vi) Period of agreement with DoS for space segment may be for minimum three years unless licensee desires for shorter duration and subject to validity of license. (Para 2.41)
- 3.5 The Authority recommends that the restriction/cap of 512Kbps/2Mbps per VSAT as maximum data rates for Captive VSAT may be revised upwardly and DoT/TEC may revise its specifications accordingly. (Para 2.49)

LIST OF ACRONYMS

S.No.	Acronyms	Description
1	AGR	Adjusted Gross Revenue
2	СР	Consultation Paper
3	CUG	Closed Users Group
4	DoS	Department of Space
5	DoT	Department of Telecommunications
6	DR	Disaster Recovery
7	DSNG	Digital Satellite News Gathering
8	DTH	Direct-To-Home
9	FBG	Financial Bank Guarantee
10	HLC	High Level Committee
11	ILD	International Long Distance
12	INSAT/GSAT	The Indian National Satellite/ Geosynchronous Satellite
13	ISRO	Indian Space Research Organisation
14	LF	License Fee
15	LoI	Letter of Intent
16	NLD	National Long Distance
17	NOC	No Objection Certificate
18	NOCC	Network Operation & Control Center

19	OB van	Outside Broadcasting Van
20	OHD	Open House Discussion
21	PSU	Public Sector Undertaking
22	SACFA	Standing Advisory Committee on Radio Frequency Allocation
23	SCPC	Single Carrier Per Channel
24	SNG	Satellite News Gathering
25	TDMA	Time Division Multiple Access
26	TEC	Telecom Engineering Centre
27	TRAI	Telecom Regulatory Authority of India
28	UASL	Unified Access Services License
29	UL	Unified License
30	VPN	Virtual Private Network
31	VSAT	Very Small Aperture Terminal
32	WOL	Wireless Operating License
33	WPC	Wireless Planning & Coordination

Government of India Ministry of Communications & IT Department of Telecommunications Sanchar Bhawan, New-Delhi -110001. (DS-Cell)

No. 824-200/CAP-VSAT/POLICY/2013-DS

Dated:16.03.2016

To

The Secretary, Telecom Regulatory Authority of India, Mahanagar Doorsanchar Bhawan, Jawahar Lal Nehru Marg, (Old Minto Road), New Delhi- 110 002.

Sub: TRAI recommendations on minimum license fee in respect of 2nd Hub in Captive VSAT CUG network and terms and conditions of Captive VSAT CUG License.

This is with reference to the applicability of DoT order No. 204-96-PHC dated 29.08.1997 (copy enclosed as Annexure-I) on license fee for 2nd Hub in Captive CUG VSAT network and terms and conditions of Captive VSAT CUG License (copy enclosed as Annexure-II).

- 2. In this context it is informed that at present license fee for 2nd Hub in Captive CUG VSAT network is levied as per order No. 204-96-PHC dated 29.08.1997 which states that:
- "The matter of fixation of licence fee for operation of 2nd Hub Station as and when permitted for private VSAT network, has been under consideration of the Department and it has been decided that the following licence fee will be recoverable:
- (iii) If the 2^{nd} Hub Station remains commissioned (whether idle or in operation as backup), a minimum license fee of Rs. 16 Lakhs per annum shall be payable, in addition to the licence fee payable for the 1st Hub.
- (iv) If both the main Hub and 2nd Hub are permitted to be put into simultaneous operation, both the original and 2ndHub will be treated as two independent VSAT Networks for the purpose of license fee and the license fee as prescribed in the DoT order No.204-1/96-PHC dated 16-8-96 would apply."
- 3. DoT order no.204-1/96-PHC dated 16-08-1996(copy enclosed as Annexure-III), inter-alia, states that:
- "2. ... it has been decided that the following rate of licence fee shall be leviable for operation and maintenance of privately owned VSAT based telecom network.
- (c) Rs. 16, 000 per VSAT terminal p.a.
- (d) Minimum licence fee of Rs. 16, 00, 000 for each VSAT network p.a.

Continued/----



- 3. The minimum amount of licence fee of Rs. 16, 00, 000 p.a. will cover upto 100 number of VSATs in a network and if the number of VSATs exceeds 100, additional amount of Rs. 16, 000/- p.a. per additional VSAT is to be charged."
- 4. In above context it is conveyed that the licence fee for VSAT network being levied vide DoT order no.204-1/96-PHC dated 16-08-1996 was reviewed based on the TRAI recommendations dated 11-12-2002. The revised licence fee for VSAT network was prescribed as Rs.10, 000/- per VSAT per annum without levy of any minimum licence fee as per amendment dated 30-12-2003(copy enclosed as Annexure-IV) in suppression of DoT order no.204-1/96-PHC dated 16-08-1996. However, no decision was taken with regard to levy of licence fee for 2nd Hub in the VSAT network as prescribed vide DoT order no.204-1/96-PHC dated 29-08-1997 and this order is still effective.
- 5. At present, DoT is reviewing the applicability of DoT order No. 204-96-PHC dated 29.08.1997 on license fee for 2nd Hub in Captive CUG VSAT network in view of no minimum license fee prescribed in Captive CUG VSAT Licence for additional hub.
- 6. Therefore, TRAI is requested to furnish their recommendations in terms of clause 11(1)(a) of TRAI, Act, 1997 as amended by TRAI Amendment Act, 2000 on the applicability of DoT order No. 204-96-PHC dated 29.08.1997 on license fee for 2nd Hub in Captive CUG VSAT network and also on the terms and conditions of Captive VSAT CUG License.

7. TRAI is also requested to ensure that the financial and technical stipulations proposed in the recommendations are clearly enforceable and measurable. It is also requested that the rationale for arriving at the recommendations be made available along with recommendations.

DDG (Data Services)

Tel: 23714232 Fax:23737887

Email ID: ddgds-dot@nic.in

Enclosure: As above.

Company of the Compan 7 GOVERNMENT OF INDIA 01020 MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS
CS SECTION

521, SANCHAR BEAVAN, NEW DELHI-110 001.

196-PHC 12-11/95-PHC

Dated: 29-8-97.

All CGM Telecom. Gircles. CGM MTNL, New Delhi/Mumbai. GGM Telephones Calcutta/Madres.

Licence fee for operation of 2nd Hub for Priviaely owned VSAT based Telecom. Network.

Reference is invited to this office letter of even to the tad 16-8-96 in which payable licence fee for privately TEXT Network was circulated.

The matter of fixation of licence fee for operation of The Matter of Fixation of licence fee for operation of The Matter VSAT has been under consideration of the Department and it Men decided that the following licence fee will be recover

If the 2nd Hub Station remains commissioned (whether idle or in operation as back up). a minimum licence idle or in operation as back up). be payable, in fee of Rs.16 Lakhs per annum shall be payable, in addition to the lineace fee payable for the 1st Hub.

If both the main Emb and 2nd Rub are permitted to be patinto simultaneous operation, both the original and 2nd Rub will be treated as two independent VSAT 2nd Rub will be treated as two independent the 2nd Retworks for the purpose of licence fee and the Networks for the purpose of licence fee and the licence fee as prescribed in DOT order No. 204-1/96-PHC dated 16-8-95 would apply.

this issues with the concurrence of Finance vide.

This issues with the concurrence of Finance vide.

(K.C.BAIDYA (cs Asstt. Director General

tor Member (Finance), DOT.

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- 1 -



GOVERNMENT OF INDIA MINISTRY OF COMMUNICATION DEPARTMENT OF TELECOMMUNICATIONS (TELECOM COMMISSION)

LICENSE AGREEMENT

FOR

CAPTIVE VSAT SERVICES

CLOSED USER GROUP DOMESTIC DATA

NETWORK USING INSAT SATELLITE SYSTEM

License No.	
TOTAL PAGES	

This AGREEMENT is made on theday of by and between the President of India acting through, ADG(SAT-IV) Department of Telecommunications, Sanchar Bhavan, 20 Ashoka Road, New Delhi -110 001 (hereinafter called the LICENSOR which expression shall, unless repugnant to the context or subject thereto include its successors in office and assigns) of the FIRST PARTY.
AND
M/s, a company registered under the Companies Act 1956 and having its registered office at
acting though Shri
WHEREAS by virtue of the provision of Section 4 of the Indian Telegraph Act 1885, the LICENSOR enjoys privilege to grant License and the LICENSEE has requested to grant License to establish, maintain and operate <u>Captive VSAT Closed Users Group Domestic Data Network via INSAT Satellite system</u> (hereinafter called the SERVICE). Whereupon and in pursuance to the said request, the LICENSOR has agreed to grant this License to establish, maintain and operate <u>Captive VSAT Closed Users Group Domestic Data Network via INSAT Satellite system</u> (hereinafter called the SERVICE).
NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:
1. In consideration of the payment of License fee, and due performance of all terms and conditions mentioned in this License agreement on the part of the LICENSEE, the LICENSOR does, hereby grant under section 4 of the Indian Telegraph Act 1885 on a non-exclusive basis, this License to establish, maintain and operate Captive VSAT Closed Users Group Domestic Data Network via INSAT Satellite system (hereinafter called the SERVICE).
2. The LICENSE hereby granted will remain valid for 20 (Twenty) years from the Effective date unless revoked earlier for any reason as provided herein below. The License is extendable by ten years at a time, at the discretion of the Licensor on request of the licensee received latest by 19th YEAR from the effective date and in absence of such request for extension, the License shall automatically be terminated as per due date. 3. The LICENSEE hereby agrees and unequivocally undertakes to fully comply with all terms and conditions stipulated in this License Agreement and without any deviation or reservations of any kind.
4. Effective Date of this LICENSE shall be
5. The License shall be governed by the provision of Indian Telegraph Act, 1885, Indian Wireless Telegraphy Act, 1933 and Telecom Regulatory Authority of India Act, 1997 as modified or replaced from time to time. The rules, regulations frame there under.

executed through their respective	the parties hereto have caused this authorised representatives on th	Agreement to be e(day)
(month), (year).		
Signed by Shri	for and on be	half of President of
India.		
(Name)		
By ADG(SAT-IV), Department of Te	elecommunications.	
0.1.1.0.026		
	by Mr	
(Name and Designation), authorised s		
, executed in accord	lance with the Resolution No.	, dated
passed by the Board	of Directors.	
	(SEAL)	
COMMON SEAL of M/s	· · · · · · · · · · · · · · · · · · ·	
is affixed by Shri		
(Name and Designation)		
(Name and Designation)		
in the presence of:		
(1)	(Name and Designation)	
(2)	(Name and Designation)	
Copy to:		
Copy to.		
(i) Wireless Advisor, WPC, S (ii) DDG(LF), DOT, Sanchar (iii) NOCC, Eastern Court, N.	Bhawan, N.Delhi.	
	Q, Bangalore, Deptt. Of Space. lhi.	

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SECTION -1

SPECIFIC TERMS AND CONDITIONS:

- 1. Unless otherwise mentioned in the subject or context appearing hereinafter all the Sections/ Annexures of the License agreement and the application for VSAT License along with certificates/documents submitted along with the said application will form part and parcel of this agreement and construed as part of this Agreement.
- 2. In this Agreement words and expressions will have the same meaning as are respectively assigned to them in the Section IV.
- 3. The Licensor bears a right to revoke the License by giving 30 days notice in case of any breach of the terms and conditions of the License, notwithstanding anything contained contrary anywhere else in the License Agreement and the Licensor's decision in this matter will be final.
- 4. The bank guarantee is to be given by the Licensee in the prescribed proforma at Annexure –II.
- 5. The Licensee may transfer or assign the License Agreement with prior written approval of the Licensor to be granted on fulfillment of the following conditions:-
 - (i) When transfer or assignment is requested in accordance with the terms and conditions on fulfillment of procedures of Tripartite Agreement if already executed amongst the Licensor, Licensee and Lenders;

Whenever amalgamation or restructuring i.e., merger or demerger is sanctioned and approved by the High Court or Tribunal as per the Law in force; in accordance with the provisions; more particularly of sections 391 to 394 of Companies Act, 1956;

AND

(ii) The transferee or assignee is fully eligible in accordance with eligibility criteria contained in tender condition or in any other document for grant of fresh license in that area and shows its willingness in writing to comply with the terms and conditions of the license agreement including past and future roll out obligations;

AND

- (iii) All the past due fully paid till the date of transfer/assignment by the transferor company and thereafter the transferee company undertakes to pay all future dues inclusive of any thing remained unpaid of the past period by the outgoing company.
- 6. It is further agreed and declared that not withstanding anything contained elsewhere, that:-



- (i) The License is issued on non-exclusive basis
- (ii) The Licensor reserves the right to modify at any time the terms and conditions of the License, if in the opinion of the Licensor it is necessary or expedient to do so in the interest of the general public or for the proper conduct of telegraphs or on national security consideration.
- (iii) The LICENSOR reserves the right to take over the entire services, equipment and networks of the LICENSEE, in part or in whole of the Service Area, or revoke/terminate/suspend the license in the interest of national security or in the event of a national emergency/war or low intensity conflict or any other eventuality in public interest as declared by the Government of India. The specific orders or directions from the Government issued under such conditions shall be applicable to the LICENSEE.
- 7. The <u>HUB Station</u> shall be operated and maintained by the Licensee subject to the following conditions:-
- (i) The Licensee is required to provide the details of the equipment, address of the equipment location and site configuration details on monthly basis from the date of signing of the License agreement or as and when desired by the Licensor.
- (ii) The network Licensee shall, on demand, provide a VSAT capable of monitoring the network to NOCC/authorized government agency free of cost, as and when desired.
- (iii) Before energizing the VSAT network, necessary clearances from <u>INSAT</u> Network Operations Control Center (NOCC) on payment of prescribed charges will be taken by licensee. NOCC instructions with regard to space segment access and other relevant operational matter will have to be obeyed by the licensee.
- (iv) The licensee will provide a suitable hot line between network Management Center and NOCC.
- (v) The operation of the hub stations will have to be directly under the control of Licensee.
- 8. Licensee will be responsible for abiding by all rules, regulations and relevant laws.
- 9. The financial bank guarantee will be encashed and forfeited for violation of terms and conditions of License, including commercial use of the network.
- 10. The Licensor reserves its right to amend or alter the conditions of this license, suo moto, at any time.
- 11. Necessary clearances for frequency and siting clearance of earth stations (hub and VSATs) should be taken from WPC before commencing the operation.
- 12. The services provided on this 'Network' will be for bonafide use of only authorized users of this Network and will at no time and in no way be commercially exploited or used for providing such services to any other users not specially authorized by the Licensor sanctioning the 'Network'.

- 13. The 'Licensee' of this Network will ensure that operation of systems/equipments on this network does not cause any harm/loss to Telecom Service Provider. The Licensee will also ensure that all works on this Network are carried out as per Rules and Regulations and prescribed parameters of Deptt. of Telecom.
- 14. The License issued for this Network is only for the specific system/ equipments/ circuits and services and users mentioned in Annexure-III. Any modification or addition of system/ equipments/circuits and services to the network should be done only after taking permission of the Licensor. The Licensor reserves the right to revoke such License any time.
- 15. The licensee will ensure that no communication/message which is prejudical to the interest of the Nation or to the security of India is passed over any part of this Network.
- 16. Not withstanding anything contained in the terms and conditions applicable for operation of the network, the Licensee will not carry such messages on any part of this network which are prohibited by law and the Licensee will be solely responsible for taking necessary permission from the authorized agencies of the Government for transmission of such messages
- 17. The Licensor reserves its right to monitor any messages transmitted and/or received on any part of this Network. Facilities for the same will be provided by the licensee at his own cost
- 18. DOT will not be responsible for any loss/harm/damage etc. of any kind to the user/users of this Network on account of any interruption on BSNL/ Licensed Telecom Service Provider systems/network.
- 19. The installation of the Network, including any component thereof, can be inspected by officers specifically authorized by the Licensor, if he wishes to do so, to ensure that the prescribed conditions/standards have been adhered to.
- 20. Violation of any of the terms and conditions mentioned in this License agreement may lead to termination of License and consequent disconnection of circuits etc.
- 21, Network will be used only for internal communication requirements of Licensee. VSATs shall be placed and used inside the premises of the Licensee. Neither users other than Licensee shall be given access to the network, nor third party traffic shall be carried on the network.
- 22. Use of encryption is not normally permitted in the network. In case any encryption is proposed to be used in the network, the same should be used only after taking specific permission from the Licensor. Also, the licensee shall make available the encryption software/algorithm to the Licensor before using any encryption.
- 23. The intent of this License is not to grant long distance carrier rights on the Licensee.
- 24. No inter connection with PSTN/ public/private/value added/any other network is foreseen in this License agreement except what is specifically permitted.

SECTION-II

Scope of Service

This License is for captive VSAT service.

- 1.The captive VSAT Closed User Group Domestic Data Network via INSAT Satellite System shall be restricted to geographical boundaries of India.
- 2. Network will be used only for internal communication & non-commercial purposes of Licensee.
- 3. Neither users other than Licensee shall be given access to the network, nor third party traffic shall be carried on the network.
- 4. The intent of this License is not to grant long distance carrier rights.
- 5. The scope of the service is to provide data connectivity between various sites scattered throughout India using Very Small Aperture Terminals (VSATs). However, these sites should form part of a Closed User Group (CUG) as defined in Section-V.
- 6. Captive VSAT service licensees can set up only one CUG for their own use.
- 7. A maximum Data Rate upto 512 kbps per VSAT for Star configuration & 2 Mbps for Mesh configuration (including all carriers) is permitted subject to the compliance of the Technical parameters as specified in TEC Interface Requirements No. IR/VST-08/02 Dec. 2003.

Section - III

Financial Conditions:

1. Fees payable.

1.1 Entry fee:

The applicant company will be required to pay a one-time entry fee of Rs. 30 lakhs before signing the License Agreement. Entry fee will not be applicable for the migration to new regime by existing licensees.

1.2 License Fees:

In addition to the Entry Fee, the licensee shall also pay license fee annually at @Rs 10,000 /- per annum per VSAT/ Earth stations installed. Total No. of VSATs shall include all types of VSATs (receive only /transmit only /receive & transmit both etc.).

1.3 Radio Spectrum Charges

In addition, the LICENSEE shall also pay fees and Royalty for the use of Radio frequencies as per the details prescribed by the Wireless Planning & Coordination Wing (WPC).

1.4 The Licensee shall also pay the space segment charges as applicable from time to time and secure them through a Financial Bank Guarantee.

2.0 Schedule of payment of license fee:

2.1 For the purposes of the License Fee, the first year shall end on 31st March following the date of commencement of the License Agreement and the License Fee for the first year shall be determined on a pro-rata basis for the actual duration of the 'year'. From second year onwards, the year shall be of Twelve English calendar months from 1st of April to the 31st March for payment of License Fee.

Explanation: The license fee for the last quarter of the first year and last quarter of the last year of the License will be computed with reference to the actual number of days after excluding the other quarters, each being of three months.

- 2.2 The license fee shall be payable in four quarterly installments during each Financial Year. Each quarterly installment shall be paid in advance, 15 days prior to the commencement of that quarter, duly certified with an affidavit by a representative of the LICENSEE, authorized by the Board resolution.
- 2.3 The quarterly payment shall be made together with a STATEMENT indicating the number of VSATs in use along with their location at the end of each month. The number of VSATs in use at the end of each month shall be added for all the months of the quarter and divided by the number of completed months for the purpose of calculation of License Fee.



- 2.4 The LICENSEE shall adjust and pay the difference between the advance payment made and actual amount duly payable for a quarter, within 10 days of the completion of the quarter.
- 2.5 Any delay in payment of license fee or any other dues payable under the license beyond the stipulated period will attract interest at a rate which will be 2% above the Prime Lending rate (PLR) of State Bank of India existing on 1st April of that financial year. The interest shall be compounded monthly and a part of the month shall be reckoned as a full month for the purposes of calculation of interest.
- 2.6 In case, any under-reporting in the number of VSATs is detected, it shall attract a penalty of 50% of the entire amount of short payment. The amount of short payment along with the penalty shall be payable within 15 days, failing which interest shall be further charged as per terms of Condition 2.5. The LICENSOR further reserves the right to terminate the license in addition to the recovery of all dues under the License Agreement.
- 2.7 The Royalty payable towards WPC Charges shall be payable at such time(s) and in such manner as the WPC Wing of Ministry of Communications may, prescribe from time to time.
- 2.8 The quarterly payments shall be made by the LICENSEE through a Demand Draft or Pay Order payable at New Delhi, drawn on any Scheduled Bank in favour of the Pay & Accounts Officer (HQ), DOT or any other Authority if so designated by the LICENSOR.
- 2.9 The LICENSOR reserves the right to verify the number of VSATs installed and in use from the records of the Licensee or any other records available with it including spot inspection of Network Management System (NMS).
- 2.10 The LICENSEE will have to make his own arrangement for all infrastructures involved. The LICENSEE, shall separately pay the charges for communication resources and other infrastructure facilities provided by BSNL/ MTNL/ Other Service Providers.



3.0 Bank Guarantees:

- 3.1 The LICENSEE shall submit a Financial Bank Guarantee (FBG) valid for a period of one year from any Scheduled Bank in India in the prescribed proforma at Annexure-II. Initially, the Financial Bank Guarantee shall be for an amount of Rs. 30 lakhs which shall be submitted before signing the License Agreement. Subsequently, the amount of FBG shall be equivalent to the estimated sum payable annually towards the license fee. The amount of FBG shall be subject to periodic review by the LICENSOR. (Financial Bank Guarantee is not applicable in the case of Central Government Departments.) *
- 3.2 Performance Bank Guarantee is not applicable for captive VSAT networks.
- 3.3 Initially, the Bank Guarantee shall be valid for a period of one year and shall be renewed from time to time. The LICENSEE, on its own, shall extend the validity period of the Bank Guarantee for similar term at least one month prior to its date of expiry without any demand or notice from the LICENSOR on year to year basis. Any failure to do so shall amount to violation of the terms of the license and shall entitle the LICENSOR to encash the Bank Guarantee and to convert into a cash security without any reference to the Licensee and at his risk and cost. No interest or compensation whatsoever shall be payable by the LICENSOR on such encashment.
- 3.4 Without prejudice to its rights of any other remedy, the LICENSOR may encash Bank Guarantee (FBG) in case of any breach in terms and conditions of the License by the LICENSEE.
- * marked portion is to be added in case of Central Government Departments only.



SECTION-IV Part – I

DEFINITIONS, INTERPRETATIONS AND TRANSITIONAL PROVISIONS RELATING TO THE CONDITIONS

- In these conditions unless the context otherwise requires:-
- (a) "Effective date" is the date which is so specified in this License agreement.
- (b) Licensor shall refer to the President of India acting through any authorized person, who granted license under Section-4 of Indian Telegraph Act, 1885 and Indian Wireless Telegraph Act, 1933, unless otherwise specified.
- (c) "Message" means anything falling within paragraph 3 of section 3 of the Indian Telegraph Act 1885, and specifically permitted under this License.
- (d) "Service Area" defines the geographical limits within which the Licensee may operate and offer the Services except the areas specified from time to time by Government of India.
- (e) "Technical Specifications" means the specifications referred to as mandatory service requirement of the related service.
- (f) "Authority" shall refer to the Director General, Telecommunications, Government of India, and includes any officer empowered by him to perform all or any of the functions of the Telegraph Authority under the ITA, 1885 or such Authority as may be established by Law.
- (g) "Validity of the License" is the period for which this License may be effective;
- (h) "Value Added Service" for the purpose of this Licensee means enhanced telecommunication service the provision of which necessarily involves both the use of a telecommunication system and the provision by means of that system of a Service (other than a directory information service), which is additional to the conveyance (not including switching) of Messages by means of that system and switching incidental of such conveyance;
- (i) The term "Service" means closed user group captive VSAT domestic Data Network via INSAT Satellite System.
- (j) "DOT" means the Department of Telecommunications.
- (k) "WPC" means Wireless Planning and Coordination wing of Ministry of Communications.
- (1) NOCC" means Network Operation Control Centre.
- (m) "Closed User Group" is defined as per Section-V.
- (n) "VSAT" means Very Small Aperture Terminal.



- (o) "Designated Authority" means officials/officers designated by the Authority.
- (p) "Captive VSAT License" means the License for those networks in which the equipment and facilities are owned and operated by Licensee itself for own use. Third party ownership and provision of services by third party are not permitted under this category of License.
- (q) BSNL means Bharat Sanchar Nigam Limited
- 2. For the purpose of these conditions, reference to the supply of telecommunication resources do not include the making available of such resources. The telecommunication resources referred herein would have to be applied for and acquired in the normal course.



SECTION –IV Part II

Condition

1. OBLIGATIONS OF THE LICENSEE:

- 1.1 The licensee will provide details of equipment, address of equipment location and site configuration details on monthly basis to the Licensor from the date of signing of the License agreement or as and when required by the Licensor.
- 1.2 The Licensee may apply for and obtain the desired resources from any Licensed Telecom Service Provider. The operation and tariff for the traffic passed through these resources as well as provision of these resources shall be governed by the prevailing rules and the guidelines of the BSNL/ MTNL or other Licensed Telecom Service Provider on the subject. This does not entitle the Licensee as a matter of right to demand the resources, including space segment.
- 1.3 The Licensor reserves the right to revise the procedure of operation of License during its currency based upon its experience or otherwise without any claims whatsoever on the Licensor from the Licensee.
- 1.4 The Licensee shall provide at his own cost technical facilities for accessing any port of the switching equipment at the HUB or an independent VSAT for interception of the messages by the designated authorities at a location to be determined by the Licensor.
- 1.5 The Licensee shall provide a voice communication between the HUB Station and Network Operation Control Centre of the INSAT System at his own cost.
- 1.6 Obtaining all type of clearances shall be the licensee's obligation which will not have any connection with the payment of License fee as per schedule fixed in the License agreement.

1.7 OWNERSHIP OF THE LICENSEE COMPANY

- 1.7(a) Foreign Direct Investment (FDI): The Licensee must be an Indian company, registered under the Indian Companies Act'1956. The Licensee shall ensure that the total foreign equity in the LICENSEE Company does not, at any time during the entire LICENSE PERIOD, exceed 74% of the total paid up equity subject to the following FDI norms:
 - (i) Both direct and indirect foreign investment in the licensee company shall be counted for the purpose of FDI ceiling. Foreign Investment shall include investment by Foreign Institutional Investors (FIIs), Non-resident Indians (NRIs), Foreign Currency Convertible Bonds (FCCBs), American Depository Receipts (ADRs), Global Depository Receipts (GDRs) and convertible preference shares held by foreign entity. Indirect foreign investment shall mean foreign investment in the company/ companies holding shares of the licensee company and their holding company/companies or legal entity (such as mutual).

funds, trusts) on proportionate basis. Shares of the licensee company held by Indian public sector banks and Indian public sector financial institutions will be treated as 'Indian holding'. In any case, the 'Indian' shareholding will not be less than 26 percent.

- (ii) FDI up to 49 percent will continue to be on the automatic route. FDI in the licensee company/Indian promoters/investment companies including their holding companies, shall require approval of the Foreign Investment Promotion Board (FIPB) if it has a bearing on the overall ceiling of 74 percent. While approving the investment proposals, FIPB shall take note that investment is not coming from countries of concern and/or unfriendly entities.
- (iii) The investment approval by FIPB shall envisage the conditionality that Company would adhere to licence Agreement.
- (iv) FDI shall be subject to laws of India and not the laws of the foreign country/countries.
- 1.7 (b) (i) The details of the equity holdings in the LICENSEE Company as disclosed by the LICENSEE company, are as follows:

Sl. No.	Name of Promoter/Partner	Indian/ Foreign	Equity %	Net Worth
1.				· .
2.				

(ii) Details of equity holding of the Promoter/Partner Indian Companies of the LICENSEE Company, as disclosed by the LICENSEE company, are as follows:

Sl. No.	Name of Promoter/Partner	Indian/ Foreign	Equity %	Net Worth
1.				
2.				
3.	<u> </u>			

- (iii) The LICENSEE shall declare the Indian & Foreign equity holding (both direct & indirect) in the LICENSEE company and submit unconditional compliance to the FDI norms and security conditions on 1st day of January and 1st day of July on six monthly basis to the LICENSOR. The compliance report should be certified by the Company Secretary or the Statutory Auditor of the LICENSEE Company.
- 1.7(c) There shall be no change in the Indian and Foreign promoter(s) or their equity participation unless permitted by the LICENSOR. The licensee company may, with



prior written consent of the LICENSOR replace a promoter(s) by another promoter(s) of equal or higher standing as stipulated below:

 An existing foreign promoter may be substituted by another foreign promoter of similar standing.

 The existing Indian Promoter(s) may also be allowed to acquire the foreign promoter's shareholding; and

 Transfer of equity inter-se between existing Indian promoters may be permitted, provided the majority Indian promoter continues to hold at least the present shareholding for a period of five years from the effective date of LICENSE AGREEMENT. The merger of Indian companies may be permitted as long as competition is not compromised.

1.8 The LICENSEE shall also ensure that:

(i) Any change in share holding shall be subject to all necessary statutory requirements.

(ii) Management control of the LICENSEE company shall at all times remain in Indian hands.

1.9 Change in the name of the LICENSEE Company shall be permitted in accordance with the provisions under the Indian Companies Act, 1956.

1.10 Security Conditions

- (i) The Chief Officer Incharge of technical network operations and the Chief Security Officer should be a resident Indian citizen.
- (ii) Details of infrastructure/network diagram (technical details of the network) could be provided on a need basis only to telecom equipment suppliers/manufacturers and the affiliate/parents of the licensee company. Clearance from the licensor (Department of Telecommunications, Government of India) would be required if such information is to be provided to anybody else.
- (iii) For security reasons, domestic traffic of such entities shall not be hauled/routed to any place outside India.
- (iv) The licensee company shall take adequate and timely measures to ensure that the information transacted through a network by the subscribers is secure and protected.
- (v) The officers/officials of the licensee companies dealing with the lawful interception of messages will be resident Indian citizens.

- (vi) The majority Directors on the Board of the company shall be Indian citizens.
- (vii) The positions of the Chairman, Managing Director, Chief Executive Officer (CEO) and/or Chief Financial Officer (CFO), if held by foreign nationals, would require to be security vetted by Ministry of Home Affairs (MHA). Security vetting shall be required periodically on yearly basis. In case something adverse is found during the security vetting, the direction of MHA shall be binding on the licensee.
- (viii) The Company shall not transfer the following to any person/place outside India:-
 - (a) Any accounting information relating to subscriber (Note: it does not restrict a statutorily required disclosure of financial nature); and
 - (b) User information.
- (ix) The Company must provide traceable identity of their subscribers.
- (x) On request of the licensor or any other agency authorized by the licensor, the licensee should be able to provide the geographical location of any subscriber at a given point of time.
- (xi) The Remote Access (RA) to Network would be provided only to approved location(s) abroad through approved location(s) in India. The approval for location(s) would be given by the Licensor (DOT) in consultation with the Security Agencies (IB).
- (xii) Under no circumstances, should any RA to the suppliers/manufacturers and affiliate(s) be enabled to access Lawful Interception System(LIS), Lawful Interception Monitoring(LIM), Call contents of the traffic and any such sensitive sector/data, which the licensor may notify from time to time.
- (xiii) The licensee company is not allowed to use remote access facility for monitoring of content.
- (xiv) Suitable technical device should be made available at Indian end to the designated security agency/licensor in which a mirror image of the remote access information is available on line for monitoring purposes.
- (xv) Complete audit trail of the remote access activities pertaining to the network operated in India should be maintained for a period of six months and provided on request to the licensor or any other agency authorised by the licensor.



- (xvi) The licensee should ensure that necessary provision (hardware/software) is available in their equipment for doing the Lawful interception and monitoring from a centralized location.
- (xvii) The licensee should familiarize/train Vigilance Technical Monitoring (VTM)/security agency officers/officials in respect of relevant operations/features of their systems.
- (xviii) It shall be open to the licensor to restrict the Licensee Company from operating in any sensitive area from the National Security angle.
- (xix) In order to maintain the privacy of voice and data, monitoring shall only be upon authorization by the Union Home Secretary or Home Secretaries of the States/Union Territories.
- (xx) For monitoring traffic, the licensee company shall provide access of their network and other facilities as well as to books of accounts to the security agencies.
- (xxi) The aforesaid Conditions shall be applicable to all the licensees irrespective of the level of FDI.
- 1.11 i) The Licensee shall be completely and totally responsible for security of their networks. They shall have organizational policy on security and security management of their networks. Network forensics, Network Hardening, Network penetration test, Risk assessment, Actions to fix problems and to prevent such problems from reoccurring etc should be part of the policy and they should take all measures in respect of these activities. They should submit their policy to Licensor within 30 working days from the date of this amendment for record.
 - ii) In furtherance of organizational security policy, the Licensees shall audit their network or get the network audited from security point of view once a year from a network audit and certification agency. The first audit of the network should be completed within 12 months of the issue of this amendment and thereafter once in a financial year. A list of some of the agencies which might carry out network audit from security point of view will be on the website of DoT. The list is purely for information dissemination as a facilitating measure and TSPs are free to engage the service of any other agency for this purpose, which is certified to carry out the audit as per ISO 15408 and ISO 27001 standards, because network security is their responsibility.
 - iii) The licensee shall induct only those network elements into his telecom network, which have been got tested as per relevant contemporary Indian or International Security Standards e.g. IT and IT related elements against ISO/IEC 15408 standards, for Information Security Management System against ISO 27000

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series Standards, Telecom and Telecom related elements against 3GPP security standards, 3GPP2 security standards etc from any international agency/ labs of the standards e.g. Common Criteria Labs in case of ISO/IEC 15408 standards until 31st March 2013. From 1st April 2013 the certification shall be got done only from authorized and certified agencies/labs in India. The copies of test results and test certificates shall be kept by the licensee for a period of 10 years from the date of procurement of equipment.

- iv) The Licensee shall include all contemporary security related features and features related to communication security as prescribed under relevant security standards while procuring the equipment and implement all such contemporary features into the network. A list of features, equipments, software etc procured and implemented shall be kept by the licensee till they are in use, which may be subjected to inspection and testing by the Licensor at any time, in the network or otherwise, at the option of the Licensor.
- v) The licensee shall employ only Resident, trained Indian Nationals as Chief Technical Officer/s, Chief Information Security Officer, Nodal Executives for handling interception and monitoring cases and incharge of network elements like Hub, NMS, Switches, Central Database etc. and System Administrator/s.

(vi) The Licensee shall

- Ensure that all the documentation, including software details are obtained from manufacturer/vendor/supplier in English language.
- b. Keep a record of operation and maintenance procedure in the form of a manual.
- c. Keep a record of all the operation and maintenance command logs for a period of 12 months, which should include the actual command given, who gave the command, when was it given with date and time and from where. For next 24 months the same information shall be stored/retained in a non-online mode. For this purpose licensee shall keep a list of User ID linked with name and other details of the user duly certified by the system administrator. The user list shall be provided to licensor or agencies designated by the Licensor as and when required.
- d. Keep a record of all the software updations and changes. The major updation and changes should also be informed to licensor within 15 days of completion of such updation and changes.
- e. Keep a record of supply chain of the products (hardware/software). This should be taken from the manufacturer/vendor/supplier at the time of procurement of the products.
- f. Comply with the conditions of Remote Access (RA).
- (vii) The Licensee shall create facilities for monitoring all intrusions, attacks and frauds and report the same to the Licensor and to CERT-IN. Such facilities shall be created by the Licensee within 12 months of issue of this amendment and be reported to Licensor as and when created during this period.
- (viii) The licensee through suitable agreement clauses with vendor shall ensure that the Vendor/Supplier allow the Telecom Service Provider, Licensor/DoT and/or its designated agencies to inspect the hardware, software, design,



development, manufacturing facility and supply chain and subject all software to a security/threat check any time during the supplies of equipment. The number of such visits will be limited to two in a Purchase Order. The expenditure for such visits for order valuing more than Rs 50 crore upto 40 man-days per visit shall be borne by the licensee directly or through vendor.

- (ix) a) A penalty upto Rs 50 crores will be levied for any security breach which has been caused due to inadvertent inadequacy/inadequacies in precaution on the part of licensee prescribed under this amendment. Licensor shall constitute a five members committee, which shall include two cyber security experts, to determine whether the breach is due to inadvertent inadequacy/inadequacies or otherwise. The committee shall also decide the amount of penalty depending upon loss, gravity of breach etc.
 - b) In case of inadequate measures prescribed under this amendment, act of intentional omissions, deliberate vulnerability left into the equipment or in case of deliberate attempt for a security breach, penalty amount will be Rs. 50 crores per breach. The same breach in the same equipment purchased through same PO or in the same lot or the same negligence at the same time at multiple locations in an operator's network will be considered as a single breach for the purpose of levying penalty under this clause. The Licensee shall deposit the penalty amount with the Licensor within 30 days of the issue of Notice.
 - c) Besides the penalty, liability and criminal proceedings under the relevant provisions of various Acts such as Indian Telegraph Act, Information Technology Act, Indian Penal Code (IPC), Criminal Procedure Code (Cr PC) etc can be initiated. In such cases licence of the licensee can also be cancelled, vendor or supplier who supplied the hardware/software, that caused the security breach, could be blacklisted for doing business in the country or both. The licensee must include the clause of licensor discretion of blacklisting of vendor or supplier in such cases in the agreement signed with vendors/suppliers.

Condition 2

2.0 ACCEPTANCE TESTING:

2.1 Mandatory performance verification of HUB Station will be carried out by NOCC or any other agency authorized by the Licensor for this purpose.

Mandatory performance verification of VSATs will be carried out by NOCC on following

- a) Full testing of VSATs with antenna of 3.8m or above.
- b) Selective testing of VSATs with antenna of smaller size.

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Condition 3

3.0 EXTENSION OF LICENSE:

3.1 The validity of this License is for a period of 20 years unless terminated under Condition 4.0. If requested by the licensee, extension may be granted by the Licensor for a period of 10 year at a time. The decision of the Licensor will be final in the matter. In case the licensee does not wish to extend the License beyond the expiry period, he will inform the Licensor accordingly at least 90 days prior to the expiry of the License.

Condition

4.0 TERMINATION OF THE LICENSE:

4.1 TERMINATION FOR DEFAULT:

The LICENSOR may, without prejudice to any other remedy available for the breach of any conditions of LICENSE, by a written notice of 30 Calendar days issued to the LICENSEE at its registered office, terminate this LICENSE under any of the following circumstances: If the LICENSEE:

- a) fails to perform any obligation(s) under the LICENSE including timely payments of License fee or other charges due to the LICENSOR;
- b) fails to rectify, within the time prescribed, any defect as may be pointed out by the LICENSOR.

OR

c) performs such activity which are not permitted under this License

4.2 TERMINATION FOR INSOLVENCY:

The Licensor may at any time terminate the License by giving written notice to the Licensee without compensation to him, if the Licensee becomes bankrupt or otherwise insolvent. Provided such termination will not prejudice or affect any right of action which has accrued or will accrue thereafter to the Licensor. The bank guarantee provided by the licensee will also be encashed and forfeited.

4.3 TERMINATION FOR CONVENIENCE:

If the Licensee is to surrender the License, he shall give a notice of 90 days.

4.4 TERMINATION FOR TRANSFER OF THE LICENSE:

The Licensee shall (clandestinely or otherwise) not transfer the licensing rights granted to him in any manner whatsoever including sub contracting to any other party, fully or in part. Any violation will be construed as a breach of License and the License shall be terminated in accordance with Condition 4.1 hereinabove. The bank guarantee provided by the licensee will



also be encashed and forfeited without prejudice or affect any right of action which has accrued or will accrue thereafter to the Licensor.

4.5 ACTIONS PURSUANT TO TERMINATION OF LICENSE:

- 4.5.1 In case of termination of License in terms of clause 4.1 & 4.2 or 4.4, the Bank Guarantee provided by the licensee shall be encashed and forfeited.
- 4.5.2 In case of termination of License for convenience, the Bank Guarantee shall be returned to the licensee 6 months after the termination of the License and after ensuring clearance of all dues which the licensee company is liable to pay.

Condition 5

5.0 RIGHT TO INSPECT THE SITE:

5.1 The Licensor, or his authorized representative shall have the right to inspect the sites wherefrom the Services are extended. The Licensor shall, in particular but not limited to, have the right to have access to lines, junctions, trunks, terminating interfaces, processing hardware/software, memories of live, magnetic, optical and any other varieties, wired options, distribution frames, and to enter into dialogue with Input/Output devices or terminals. The licensee will provide the necessary infrastructure for continuous monitoring of the same if required by the Licensor or his authorized representative for national security reasons. No prior permission/intimation shall be required to exercise the right of Licensor to carry out the inspection.

5.2 DIRECTIONS FOR MAINTAINING OF DATA ON NETWORK MANAGEMENT SYSTEM (NMS).

- 5..21 The information should be maintained in the Network Management System (NMS) in such a way that by giving simple software command, the data related to the total number of VSATs configurated/operational with date of commissioning should be available alongwith their date of configuration, date of commissioning, coordinates, address of the VSAT locations alongwith the name of city, district, state etc.
- 5.22 At the time of inspection by representatives of DOT or any one duly authorised by DOT, it should be possible to take a soft copy of the details of the users.
- 5.23 Each site should have an identity code no. which should be unique to it and this should be serially allotted at the time of configuring of new VSATs. While giving the monthly report of the number of VSATs installed/de-installed during the month, this identity code should also be mentioned. For the VSATs already existing, as on date, this code should also be allotted in chronological order. Secondly, this identity code should be available on the NMS. In case icons are used on NMS (Network Management System) then the data base corresponding to the icon e.g. identity code, address of VSAT, configuration data, commissioning date etc. should be easily available and should be maintained on the same NMS.
- 5.24 The number of VSATs faulty/non-operational at any given time should be available in each NMS by giving a simple software command.

- 5.25 The NMS should be on line i.e. original data in NMS should be available to the inspecting party. The secondary data bases may be made for the use of the VSAT operator but for inspection NMS should contain all the requisite information calculated from the data from NMS only.
- 5.26 The test sites should not be more than 2% of the total sites in the networks subject to a maximum of ten sites. Each test site should be clearly named as test site in the NMS along with the other details.
- 5.27 There should not be a difference of more than 15 days between configuration and commissioning of VSATs in the NMS.
- 5.28 The monthly report regarding the no. of VSATs at the end of each month being submitted to LR cell of DOT with copy to Director(NOCC) and Director(Satellite) should be submitted by the $7^{\rm th}$ of following month.
- 5.29 The monthly report being submitted to NOCC/LR cell/satellite cell should be submitted in both soft copy and hard copy. The proforma is attached as **Annexure-I**.
- 5.30 The VSATs which have been closed/ transferred should be immediately deleted from NMS. Their identity code should not be reused and details of the closure should be intimated to the LR and Satellite cells of DOT and NOCC in the monthly operation report.
- 5.31 The compilation of all VSATs working at the end of each calender year with full details such as ID code, date of commissioning, name and address of user, with Telephone no. and FAX No. is also required to be submitted in both soft copy and hard copy.
- 5.32 Each VSAT licensee must provide the documents relating to approvals/ clearance for the VSAT terminal from the Licensor such as NOCC/WPC.

Condition 6

6.0 Application of Indian Telegraph Act.

- **6.1** The LICENSEE shall adopt all means and facilitate in every manner the application of the Indian Telegraph Act, 1885 and Indian Wireless Telegraphy Act, 1933 as modified or replaced from time to time. The Service shall be provided in accordance with the provisions of Indian Telegraph Rules as modified and amended from time to time.
- 6.2 As per the provision of Section 5 of Indian Telegraph Act, the licensee will provide necessary facilities to the designated authorities of Central/State Government as conveyed by the Licensor from time to time for interception of the messages passing through its network.

Section 5 (2) of the Indian Telegraph Act 1885 reads as under:

"On the occurrence of any public emergency or in the interest of public safety, the Central Government or a State Government or any officer specially authorized in their behalf by the

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Central Government or a State Government may, if satisfied that it is necessary or expedient to do so in the interest of the sovereignty and integrity of India, the security of the State, friendly relations with foreign states or public order or for preventing incitement to the commission of an offense, for reasons to be recorded in writing, by order, direct that any message or class of messages to or from any person or class of persons or relating to any particular subject, brought for transmission by or transmitted or received by any telegraph, shall not be transmitted or shall be intercepted or detained or shall be disclosed to the Government making the order or an officer thereof mentioned on the order:

Provided that press messages intended to be published in India of correspondents accredited to the Central Government or a State Government shall not be intercepted or detained, unless their transmission has been prohibited under this subsection."

Condition 7

7.0 Force-Majeure

- 7.1 If at any time, during the continuance of this LICENSE, the performance in whole or in part, by either party, of any obligation under this is prevented or delayed, by reason of war, or hostility, acts of the public enemy, civic commotion, sabotage, Act of State or direction from Statutory Authority, explosion, epidemic, quarantine restriction, strikes and lockouts (as are not limited to the establishments and facilities of the Licensee), fire, floods, natural calamities or any act of GOD (hereinafter referred to as EVENT), provided notice of happenings of any such EVENT is given by the affected party to the other, within 21 Calendar days from the date of occurrence thereof, neither party shall, by reason of such event, be entitled to terminate the LICENSE, nor shall either party have any such claims for damages against the other, in respect of such non-performance or delay in performance. Provided SERVICE under the LICENSE shall be resumed as soon as practicable, after such EVENT comes to an end or ceases to exist. The decision of the LICENSOR as to whether the service may be so resumed (and the time frame within which the service may be resumed) or not, shall be final and conclusive.
- 7.2 However, the Force Majeure events noted above will not in any way cause extension in the period of the LICENSE.
- 7.3 While it will normally not be a ground for non-payment of License Fee, the liability for payment of License fee for such inoperative period(s) due to force majeure clause may, however, be reduced/waived by the LICENSOR, at its discretion based on circumstances of the EVENT.
- 7.4 Provision of alternative transponder capacity in case of any unforeseen failure of normally allocated space segment is not guaranteed. In case of failure of space segment an attempt will be made to provide the space segment from stand by transponder, if any available to the extent technically feasible. However, no claims for the space segment failure will be allowed.



Condition

8.0 DISPUTES SETTLEMENT:

- 8.1 As per provisions of Telecom Regulatory Licensor of India Act, 1997 as amended from time to time, dispute, if any, between:
- the LICENSEE and a Group of Consumers, and
- ii) the Licensee and LICENSOR,

shall be settled in Telecom Disputes Settlement and Appellate Tribunal, if such dispute arises out of or connected with the provisions of the license agreement.

Condition 9 9.0 INTERCONNECTION WITH OTHER NETWORKS :

- 9.1 Interconnection with any other private/public/value added network except what is specifically permitted hereinafter will not be done by the Licensee without prior permission from the Licensor. Also no other service other than the one for which the License is granted should be made available on this network. The Licensor reserves the right to grant or not to grant such permission and also the right to impose necessary conditions if the permission is granted. It is the obligation of the Licensee to ensure that the conditions are not violated by any of his authorized member of this network.
- i) Interconnection with PSTN Not permitted
- ii) Network of other VSATs Interconnection shall be permitted through the Hub on case to case basis, wherever the captive CUG nature of the network is not violated.
- iii) Terrestrial data lines leased by users of VSATs Interconnection shall be permitted on case to case basis, wherever the CUG nature of the network is not violated.
- iv)Terrestrial data lines of a public nature:- Interconnection shall be permitted through the Hub provided it is connected to a public data network such as Internet/ INET.
- v) Overseas office of the CUG for data transfer purposes: Interconnection shall be permitted on a case to case basis subject to the condition that the connection should be between the hub and the server of the overseas office through a leased line passing through an international gateway which can be monitored for security purposes.
- vi) VAN Operators:- Interconnection shall be permitted on case to case basis, wherever the CUG nature of the network is not violated.
- vii) Internet/INET:- The hub of VSAT licensee shall be allowed to be connected to an internet node of his choice through a lease line taken from Telecom service provider who is authorised to sell bandwidth/ leased line. Similar inter-connection of the Hub with INET is also permitted.

viii) Other media to provide for redundancy:- Switchover between a terrestrial CUG network and a VSAT based CUG network belonging to the same licensee shall be permitted

Condition 1

10.0. LEASING OF THE SPACE SEGMENT OF INSAT

- 10.1 The required space segment shall be reserved/allocated on INSAT satellites by Department of Space (DoS) on the terms and conditions as specified by Department of Space (DoS) from time to time.
- 10.2 The operation of the space segment will be governed by rules and procedures of NOCC.
- 10.3 The space segment charges will be payable to DoS as applicable from time to time.

Condition 11

11.0 WPC WING'S LICENSE

for redundancy purpose.

- 11.1 A separate License shall be obtained by the Licensee directly from the WPC Wing of Ministry of Communication, which will permit utilization of appropriate radio frequency spectrum for the establishment and operation of the VSAT Network under usual terms and conditions of that License. Grant of License will be governed by normal rules, procedures & guidelines and will be subject to completion of necessary formalities.
- 11.2 For this purpose, an application shall be made directly to the Wireless Advisor to the Govt. of India, WPC Wing, Ministry of Communication, Dak Bhawan, Sansad Marg, New Delhi 110001 in a prescribed application form available from WPC Wing.
- 11.3 Siting clearance in respect of HUB Station/VSAT shall be obtained directly from the WPC Wing for which an applicant shall apply directly to the Secretary, SACFA (Standing Advisory Committee on Frequency Allocations) in the prescribed application form to the following address:

The Secretary (SACFA)
WPC Wing, Ministry of Communications
Sardar Patel Bhawan, Sansad Marg,
New Delhi – 110001.

(Note: SACFA is the apex body in Ministry of Communications for considering matters regarding frequency allocations and other related issues. Siting clearance refers to the agreement of major wireless users for the location of proposed stations from the point of view of compatibility with other radio systems and aviation hazard. It involves inter-departmental coordination.)

11.4 License fee and Royalty shall have to be paid for grant of WPC License which will be as prescribed by WPC and subject to revision from time to time.

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11.5The Licensee shall not cause harmful interference to other authorized users of radio spectrum.

11.6 The Wireless Planning and Coordination (WPC) Wing shall have the right to inspect from time to time the installations.

SECTION—IV

PART III

COMPLIANCE STATEMENT

This company hereby agrees to fully comply with all Financial, Technical, Commercial and General terms & conditions of License Agreement including amendments/ clarifications issued by the Department of Telecom without any deviations.

Signature of the authorized signatory of the bidder/operating company.

For and on behalf of

(Name of the company)

SECTION-V

Definition of Closed User Group for CUG domestic VSAT network:-

A Closed User Group is Permissible for following categories of business associationship:-

- i) Producer of goods and his trader/agent;
- ii) Provider of service and his trader/agent;
- iii) Producer of same category of goods (e.g. manufactures of petroleum products); and
- iv) Provider of the same category of service (e.g. bank).

Provided that ultimate consumer of a service or a product shall not be a part of the Closed User Group; and provided further that the closed user group is meant for legitimate business communication purposes of the group.

A Closed User Group can also be formed among a holding company and its subsidiaries or among interconnected undertakings, these terms being defined as per MRTP Act, 1969 provided that such Closed User Group shall be only for the purposes of legitimate business communications of the group.

ANNEXURE-I

MONTHLY OPERATION REPORT PROFORMA FOR VSAT NEWORK

- 2.
- 3.
- Reporting Month
 Name of the Network
 Name of the Hub Station
 Number of VSATs in operation at 4. the end of last month
- Number of VSATs in operation at the end of month reported

Antenna Size	Added during the	Withdrawn during	Progressive Total
	month	the month	,

- Power transmitted from Hub Hub U/L EIRP
- 7. 8. For Star (TDM/TDMA) TDM/FTDMA:

	ut Bound Carı	iers	T	In Boun	d Carriers	, , , , , , , , , , , , , , , , , , ,
Data Rate (Kbps)	Uplink RF Frequency (MHz)	Satellite Power (dBw)	Data Rates (Kbps)	No. of I/B Carriers	Uplink RF Frequency (MHz)	Satellite Power (dBw)

Number of DAMA/PAMA Carriers

	Data Rates (Kbps)	No. of Carriers	Satellite Power (dBw)
P			Satcinte I ower (dbw)
A		 	
M			
A			
D_	,		
A			
M			
4			

- 10. Any Alteration or addition in the configuration of HUB Station/ VSAT (in detail):
- 11. Special feature if any:

- 4	r 4
	/
ſ	10
	-

SI No	Site Name & Addr ess	Lon gitu de/ Lat itud e	Loo k An gle AZ/ EL	Size of VS AT in Mts	Tx/ Rx In MH z	Altitude Above MSL in Mts	Ht of Antenn a mast from Ground in Mts	Ht. of Bldg. in Mts	Ht of Antenn a mast from roof in Meters	Powe r in Watt s	Date of Commiss ioning
					-			-			
	-		,								
				-							
								-			

ANNEXURE-II

FINANCIAL BANK GUARANTEE

To

The President of India
Acting through The Telegraph Authority

In consideration of the President of India (hereinafter called 'the Authority') having agreed to called 'the Licensee') to establish, maintain and operate ----- service (hereinafter called 'the Service') as per License No/LOI No----- dated (hereinafter called the License Agreement) on the terms and conditions contained in the said License Agreement, which interalia provides for production of a Bank Guarantee to the extent of Rs-----(Rupees-----only) by way of security for payment of the License fee as well as such other fees or charges required to be paid by the Licensee under the License Agreement. We (indicate the name and address and other particulars of the Bank) (hereinafter referred to as 'the bank') at the request of the Licensee hereby irrevocably and unconditionally guarantee to the Authority that the licensee shall pay all the dues, including but not limited to, the licensee fee, access charges etc. to the Authority 2. We, the bank, hereby undertake to pay to the Authority an amount not exceeding caused to or suffered or would be caused to or suffered by the Authority by reasons of any failure of the licensee to extend the validity of the guarantee in terms of License agreement, pay all the above mentioned fees, dues and charges or any part thereof within the period stipulated in the License Agreement.

- 4. WE, THE BANK, DO HEREBY DECLARE AND AGREE that the decision of the Authority as to whether Licensee has failed to pay the said License fees or any other fees or charge or any part thereof payable under the said License Agreement and as to the amount payable to the Authority by the Bank hereunder shall be final and binding on us.
 - 5. WE, THE BANK, DO HEREBY DECLARE AND AGREE that the
- a) Guarantee herein contained shall remain in full force and effect for a period of ————from the date hereof and that it shall continue to be enforceable till all the dues of the Authority and by virtue of the said License Agreement have been fully paid and its claims satisfied or discharged or till Authority satisfies that the terms and conditions of the said License Agreement have been fully and properly carried out by the said Licensee and accordingly discharged this guarantee.
- b) The Authority shall have the fullest liberty without our consent and without affecting in any manner our Agreement or obligations hereunder to vary any of the terms and conditions of the said License to extend time of performance of any obligations by the said Licensee from time to time or to postpone for any time or from time to time any of the

powers exercisable by the Authority against the said Licensee and to forbear or to enforce any of the terms and conditions relating to the said License Agreement and we shall not be relieved from our liability by reason of any variation or extension being granted to the said Licensee or forbearance act or omission on the part of the Authority or any indulgence by the Authority to the said Licensee or to give such matter or thing whatsoever which under the law relating to sureties would but for this provision, have effect of so relieving us.

without prior written consent of the Authority in respect of any such payment or performa remains owing and outstanding.	Licensee shall be subject and subordinate to the the obligations of us hereunder and we will not be exercise any legal right or remedy of any kind not so long as the obligations of us hereunder and the obligations of us herein shall not be Licensee.
7 Notwithstanding anything contained above restricted to Rs.	s Guarantee during its currency except with the e, our liability, under the Guarantee shall be rantee shall remain in force until year claim under this Guarantee is made on us in all your rights under the Guarantee shall be ed from all liabilities thereunder.
Datedday	for(name of the Bank)
Witness:	
I	
2	

GOERNMENT OF INDIA
DEPARTMENT OF TELECON'
MINISTRY OF COMMUNICATIONS
SANCHAR BHAWAN
NEW DELHI-110001.

Amney-III

No. 204-1/96-PHC

Dated 16-8-96.

To

All CGM Telecom Circles CGM MTNL New Delhi/Mumbai. CGM Telephones Calcutta/Madras.

Subject: Licence fee for privately-owned VAST-based Telecom network.

Licence to set up privately owned VSAT-BASED telecom networks to various parties are issued by DOT HQ.

- The matter of fixation of licence fee for privately owned VSAT based telecom net work has been under consideration of the department and it has now been decided that the following rate of licence fee shall be leviable for operation and maintenance of privately owned VAST based telecom network.
 - (a) Rs. 16,000 per VAST terminal p.a.
 - (b) Minimum licence fee of Rs. 16,00,000 for each VAST network p.a
- The minimum amount of licence fee of Rs. 16,00,000 p.a. will cover upto 100 number of VASTs in a network and if the number of VASTs exceeds 100,additional amount of Rs. 16,000/- p.a. per additional VSAT is to be charged.
- 4. The licence fee will be recoverable from the date of commissioning of the system or after 18 months from the date of issue of licence from DOT whichever is earlier.
- 5. The minimum licence fee as indicated above shall be payable in advance and can be paid in equal quaterly insallments ten days prior to the begning of the quater.
- 6. In the case of licence fee in excess of minimum licence fee, the following procedure should be followed:
- 6.1 The licence fee in excess of the minimum licence fee will be paid at the end of the year. For this purpose the licencee will provide quaterly statement to the Controlling and Billing Authority (to be designated by the DOT HQ) indicating the number of VSATs in use alongwith VSAT locations at the end of each month during each quater. The billing authority/DOT will have the right to verify this figure from the record of the licences or any other record available with it.

Contd-2

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-2-

for the purose of calculation of the licence for the number of VNATE in use at the end of gench month whalf be added completed months. If the number of VSATE in a quater is such fee, the advance licence fee payable is more than the minimum licence increased in the subsequent quater.

7. This issues with the concurrance of Finance vide M(F) diary No. 1519 dated 18-7-96.

(K. C. Baidya)6-5-96 Asstt. Director General(CS-II)

Annex-IV

Government of India Ministry of Communication & Information Technology Department of Telecommunications 20, Ashoka Road, Sanchar Bhawan, New Delhi (LR Cell)

No. 815-66/99-LR (Vol. III)

dated 30,12.03

Τc

All Captive VSAT Licensees

Subject: Amendment To Licence Agreement.

The Condition 1.2 Section III (financial conditions) of the Captive VSAT licence agreement has been amended to read as follow:-

"In addition to the Entry Fee, the LICENSEE shall also pay license fee annually at Rs.10,000 per annum per VSAT installed. The total number of VSATs shall include all types of VSATs (receive only/transmit only/receive & transmit both etc.)"

2. This amended Gondition on licence fee will be applicable w.e.f. 01.01.2004. Acceptance of the same may kindly be communicated.

(Abhaya Raj) 12 ADG (LR-IV)

(अभय राज) (A#HAYA RAJ)

Copy to:

(i) DDG (VAS)/ DDG (BS)/ DDG (PIP)/ DDG (LF)/ Wireless Secretary, Telecom. Regulatory Authority of India

Andreas Director General (LA-IV)

Deptt. of Telecom, New Delti

Government of India Ministry of Communications & IT Department of Telecommunication Wireless Planning & Co-ordination (WPC) Wing

Sanchar Bhavan, 20, Ashoka Road, New Delhi-110 001

Date: 22nd March, 2012

No. P-11014/34/2009-PP (III)

ORDER

Subject: Royalty charges for Assignments of Frequencies to 'Captive Users' (users being charged on formula basis) including all Government Users, involving Satellite based systems.

In pursuance of Power conferred by section 4 of the Indian Telegraph Act, 1885(13 of 1885) and in supersession of this Ministry's Orders order no. J-19011/1/98-SAT, dated 14/09/1998, and No. R-11014/26/2002-LR, Dated 06/05/2003, the Central Government has decided the following Royalty charges for Assignments of Frequencies to 'Captive Users' (users being charged on formula basis) including all Government Users, involving all Satellite based systems (i. Broadcasting: Radio, Television, DSNG etc; and ii. Other networks:, ILD, INMARSAT, NLD, Teleport, VSAT etc):-

2. The Standard Annual Royalty Factor shall be Rs.35000 per Frequency. It shall be applied to the total licensed bandwidth of each frequency of any type of satellite-based Radio-communication network (including ILD, NLD, Teleport, DSNG, DTH, VSAT, INMARSAT and Satellite Radio), together with the relevant Bandwidth Factor (B_s) given in Table D below, to arrive at the amount of Annual Royalty per Frequency, R, payable for an Uplink or a Downlink as per the following formula:

Royalty, R (in Rs.) = $35000 \times B_s$

Table D: Bandwidth Factor (B_s) for Satellite Communications

Bandwidth Assigned to a	Bandwidth Fac uplir		Bandwidth Factor B _s for a downlink		
Frequency (W KHz)	Broadcast	Others	Broadcast	Others	
Up to and including 100 KHz	0.25	0.20	NIL	0.20	
More than 100 KHz and Up to and including 250 KHz	0.60	0.50	NIL	0.50	
More than 250 KHz and upto 500 kHz	1.25 @	1.00 @	NIL	1.00@	
For every 500 kHz or part thereof	1.25 @	1.00 @	NIL	1.00@	

[@ for every 500 kHz or part thereof]

- 3. In addition to above, the explanatory "Notes" on the applicability of royalty charges, are as follows:
 - i. As a principle, charges for radio spectrum be levied for both uplinks and downlinks, as the nature of the resource remains the same. Charging will however only be in respect of the frequencies transmitted from or into Indian Territory.

Page 1 of 2

- ii. The DSNG, SNG etc., be levied royalty charges for radio frequencies used on both Uplinks and Downlinks, because these are dedicated links that cannot be equated with broadcasting service.
- iii. For DSNG's, in case the same frequency carrier is used by the user (assignee of RF) from different OB vans belonging to him, additional royalty @ 25% of the basic royalty be charged from him, however if the additional OB vans are located within the same premises additional royalty @ 25% of the basic royalty will not be charged.
- iv. For Temporary Unlinking, a minimum royalty equivalent to that for one month be charged.
- 4. For Charging of "Licence fee and other fees, Surcharge/ late fee and Charging Methodologies for Royalty / licence fees, Order No. No. P-11014/34/2009-PP (IV) dated 22nd March, 2012 shall be applicable.
- 5. This issues with the concurrence of the Wireless Finance Division, vide thir Dy. No.482/Sr.DDG(WPF), dated 19/3/12.
- 6. This Order shall come into force from 1st April 2012.

(Viresh Goel) Deputy Wireless Advisor to the Government of India

Copy to:

- 1. All concerned
- 2. Wireless Finance Division
- 3. Wireless Monitoring Organisation
- 4. Director, IT DoT for uploading on DoT website
- 5. DWA(ASMS) for uploading on WPC Wing website