TELECOM REGULATORY AUTHORITY OF INDIA



E-Newsletter



NOVEMBER 2020



About MNRL portal

Most of the public and private systems in India use mobile numbers as a means for identifying the customers and also to authenticate and authorize various services via one-time password sent on their mobile numbers.

Mobile number, when surrendered or permanently disconnected, after a certain time period gets re-allocated to some other customer, but many service delivery platforms/ systems are not updated by the earlier customer, who may either not be using the service regularly and hence do not find a reason to update his mobile number, or due to lack of awareness of potential danger due to mobile number reuse, thus creating huge potential of an identity/profile take over on re-allocation of a mobile number.

Mobile Number Revocation List (MNRL) is the list of permanently disconnected mobile numbers, which are published on the TRAI website every month in public domain, allowing various agencies to independently download and easily clean up their database using their own workflows (for example, a bank could download the list,

check each number and if it is one of their customers', then can flag it and let the customer update it with his new number).

MNRL is uploaded on 8th day of every month and is available till 7th day of the next month on the TRAI website for a period of one month. Previous month list shall be replaced on every 8th day of the next month.

While using the MNRL, the respective user agencies should follow the rules, regulations, guidelines, instructions or directions issued by the respective regulators and Govt Departments etc. in respect of their service provisioning and the TRAI shall be merely publishing MNRL on its website and shall in no way market, promote or justify its use by any user agency.

The interested agencies may download the published MNRL from the Authority's website for their internal use through a simple online sign up/ registration process, seeking inputs for essential fields like name of the organization, email-ID, mobile number, etc.

you may access more information / FAQs from the following link

https://mnrl.trai.gov.in/

1. Direction

1.1 Amendment to Direction issued vide F.No.301-16/2019-F&EA dated 18th September 2020 on tariff publications.

The Authority had issued Direction on Tariff Publication on 18th September 2020 to all Telecom Access service providers (TSPs) to disclose essential information in respect of tariff plans, Special tariff vouchers (STVs), Combo vouchers (CV) and Add on packs issued by them and update on their websites, apps customer care centres, point of sale and retail outlets with fifteen days from the date of issue of this Direction.

On the request of the COAI for additional time for implementation of the said Direction, the Authority issued an Amendment on 22.10.2020 in its Direction F.No.301-16/20.19-F&EA dated 18th September 2020 for implementation of the Direction by 2nd November 2020 in place of fifteen days from the date of issue of this Direction.

2. Other Information

2.1 Telecom Subscription Data as on 30th September 2020.

Particulars	Wireless	Wireline	Total (Wireless + Wireline)
Urban Telephone subscribers (Millions)	626.16	18.10	644.26
Rural Telephone subscribers (Millions)	522.42	1.98	524.39
Total Telephone subscribers (Millions)	1148.58	20.08	1168.66
Overall Tele-density (%)	84.74	1.48	86.22
Share of Urban Subscription (%)	54.52%	90.16%	55.13%
Share of Rural Subscription (%)	45.48%	9.84 %	45.13%
No. of Broadband Subscribers (Million)	705.20	21.12	726.32

Active wireless subscribers on the date of Peak VLR in September, 2020 were 958.45 million.

In the month of September, 2020, 8.71 million subscriber requests were made for MNP. Till the end of September, 2020, a total of 520.80 million consumers have availed MNP facility since its implementation.

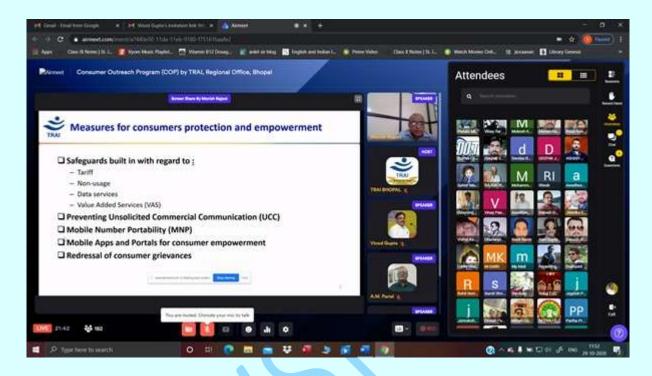
2.2 TRAI has issued Panel of Auditors (Updated List) to carry out audit of Digital Addressable Systems (DAS) on 22.10.2020.

3. Events

3.1 The following Consumer Outreach Programmes were organised during the month of October 2020 through online platform

S.No.	Place	Date
1	Maharashtra	29.10.2020
2	Madhya Pradesh	29.10.2020

PHOTO GALLERY



CoP for Madhya Pradesh held on 29.10.2020

Full details of the Directions/Orders/Consultation Paper/Report, Subscription Data, etc mentioned in this newsletter are available on TRAI website www.trai.gov.in MahanagarDoorsancharBhawan, JawaharLal Nehru Marg, (Old Minto Road), New Delhi-110 002.

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