

# TELECOM REGULATORY AUTHORITY OF INDIA



## E-NEWSLETTER



**DECEMBER 2023**



**During the Vigilance Awareness Week 2023, TRAI organized a talk on 'Vigilance Administration' in presence of Ms. Meenakshi Gupta, Acting Chairperson, TRAI on 2<sup>nd</sup> Nov. 2023**

## Seminar

### Seminar on “Digital inclusion: Ubiquitous access to information communication technology” on 21<sup>st</sup> November 2023

TRAI organized a Seminar on "Digital inclusion: Ubiquitous access to information communication technology " at Raipur conducted by RO Bhopal. Eminent speakers and wide range of participants from Central & State Govt, Industry, CSC, faculty, and students of various educational institutions took part in the seminar.



Shri Vinod Gupta, Advisor TRAI in his Welcome address said that the mission of the Telecom Regulatory Authority of India is to create and sustain conditions for the growth of telecom services in the country in such a manner and at such a pace, which can enable India to play a leading role in the emerging global information society. One of its main objectives is also to provide a fair and transparent policy and environment, which encourages equal opportunities for all and facilitates

fair competition. Under these objectives, TRAI continuously interact with all the stakeholders in the telecom and broadcasting and cable sectors through seminars, customer interaction programs, open house sessions, etc.

Shri Mahendra Srivastava, Pr. Advisor ( CA, QoS and IT), TRAI the Special Guests and Speaker on the occasion, in his address has talked about Digital Inclusion, Key enablers of digital inclusion, India's Revolutionary Journey towards Digital Inclusion, Identifying the Gaps such as Rural-Urban Gap, Gender Gap, Gaps in States and UTs.

Ms. Vandana Sethi, Advisor (Admn. & IR), TRAI and Dr. Arzad Alam, Associate Professor, IIT Bhilai has talked about Emerging Technologies for driving Digital Inclusion viz. 5G technology and use cases, 5G Fixed Wireless Access (FWA), Satellite internet, high-altitude platform station, Wi-Fi Access point etc..

This seminar also focused on Innovation and Entrepreneurship Alliance for Digital Development/ Digital inclusion for Micro, Small and Medium Enterprises and government initiative towards digital inclusion/Digital India Program.

## Workshop

**TRAI conducted Regional Capacity Building Workshop for CAGs of North region on 23<sup>rd</sup> November. 2023 in Srinagar, Jammu and Kashmir**





The capacity building workshop is a platform wherein TRAI directly interacts with CAGs and TSPs to understand their consumer centric activities to take consumer outreach activities to the next level. In this workshop CAGs and TSPs of Delhi, UP, Uttarakhand, Himachal Pradesh, Jammu & Kashmir participated.

Sh. A.K Singh, Advisor (CA&IT) welcomed the participants and explained the purpose and agenda of the workshop. In his welcome address he explained the importance of the workshop for strengthening the CAGs and their effective participation in holding consumer awareness programs. He welcomed the CAGs and TSP representatives of northern region. He also welcomed the expert speakers from DoT and Cyber Crime wing of J&K Police.

Sh. V. Raghunandan, Secretary, TRAI and presiding member of CUTCEF inaugurated the workshop and delivered keynote address. He shared several consumer centric initiatives of TRAI and has given guidance to CAGs and TSPs for effective creation of awareness. He also asked TSP representatives to put more effort in curbing unsolicited calls/ messages. He mentioned that Fraudulent messages have camouflaged into commercial communication which is a severe problem today. All stakeholders should work together to curb this menace. TSPs have been mandated to take explicit digital consent without relying on principle entities. Secretary, TRAI asked TSPs to look at their DND registration/ Complaint mechanism and its easy accessibility to help subscribers to lodge complaints. The advantage of the DLT platform may be well utilized by effectively registering UCC complaints through TSPs. Quality of Service in J&K area is another important aspect that service providers need to look into.

Sh. P. Balaji, Chief regulatory and corporate officer, Vodafone Idea Limited, shared his thoughts on the occasion. He lauded the efforts of TRAI for the past several years to bring various consumer protection measures for the consumers. Recent efforts of TRAI in mandating Digital consent, Monthly packs and reducing the bill shocks for international consumers are to name a few. He expressed gratitude for the constant guidance of TRAI in this regard to TSPs.

Sh. Musadiq Majid Basu, Superintendent of Police shared his experiences on this year theme “Digital Frauds through Spams and safety lies in Awareness” and answered queries of participants on the cybercrimes.

During the workshop TSPs and CAGs shared their experiences in consumer centric activities.

## Events

During the Vigilance Awareness Week 2023, TRAI organized a talk on ‘Vigilance Administration’. Ms. Shubha Bhambhani, ADGT, UP (West) LSA, DoT delivered the talk. Ms. Meenakshi Gupta, Acting Chairperson also graced the event with her presence on 02<sup>nd</sup> November 2023.



## Telecom Subscriptions

**Telecom Subscription Data as on 30<sup>th</sup> September 2023:**

Particulars	Wireless	Wireline	Total
Urban Telephone subscribers (Million)	630.17	28.30	658.46
Rural Telephone subscribers (Million)	519.99	2.68	522.66
Total Telephone subscribers (Million)	<b>1150.15</b>	<b>30.98</b>	<b>1181.13</b>
Overall Tele-density (%)	82.54	2.22	84.76
Share of Urban Subscription (%)	54.79	91.35	55.75
Share of Rural Subscription (%)	45.21	8.65	44.25
No. of Broadband Subscribers (Million)	848.13	36.87	885.00

Active wireless subscribers on the date of Peak VLR in September 2023 were 1046.82 million.

In September 2023, 12.65 million subscriber requests were made for MNP. By the end of September 2023, a total of 890.08 million consumers availed the MNP facility since its implementation.

## Other Miscellaneous

On **09<sup>th</sup> November 2023**, TRAI floated EOI to invite proposals from eligible companies/Limited Liability Partnerships (LLP)/Partnership firms/proprietorship firms registered with the Institute of Chartered Accountants of India (ICAI) as audit firm (hereinafter referred to as the “Audit Agency” or “Applicant”) for empanelment in the panel of Auditors to carry out audit of Digital Addressable Systems in accordance with the TRAI’s regulatory framework for Broadcasting and Cable Services.

TRAI released the updated list of panel of Auditors to carry out audit of Digital Addressable Systems (DAS) on **08<sup>th</sup> November 2023**, vide which two Auditors M/s AMAA & Associates and M/s Borkar & Muzumdar were added. The total number of auditors empanelled by TRAI to carry out the audit of DAS as on **30<sup>th</sup> November 2023** are 50.

## Consumer Outreach Programmes

**TRAI conducted Special Consumer Outreach Programmes (SCOPs)/Consumer Outreach Programmes (CoP) for different sections of the society under :**

S. No.	Place	Date
1	Silchar, Cachar (Assam)	1 <sup>st</sup> November 2023
2	Katra (J&K)	3 <sup>rd</sup> November.2023
3	Jaisalmer (Rajasthan)	3 <sup>rd</sup> November.2023
4	Garhwal (Uttarakhand)	3 <sup>rd</sup> November.2023
5	Joshimath (Uttarakhand)	4 <sup>th</sup> November.2023
6	Sanganer, Jaipur (Raj)	4 <sup>th</sup> November.2023
7	Vijayawada (AP)	9 <sup>th</sup> November.2023
8	Sangareddy (Telangana)	17 <sup>th</sup> November.2023
9	Dharamsala (HP)	17 <sup>th</sup> November.2023
10	Tarn-Taran (Punjab)	23 <sup>rd</sup> November.2023
11	Nashik (Maharashtra)	23 <sup>rd</sup> November.2023
12	Rajgir (Bihar)	24 <sup>th</sup> November.2023
13	Chittoor (Andhra Pradesh)	24 <sup>th</sup> November.2023
14	Anand (Gujarat)	29 <sup>th</sup> November.2023
15	Ghatshila (Jharkhand)	30 <sup>th</sup> November.2023

# PHOTO GALLERY



**Consumer Outreach Program at Silchar, Cachar (Assam) on 1<sup>st</sup> November 23 by RO Kolkata**



**Consumer Outreach Program at Katra (J & K) on 1<sup>st</sup> November 23 by TRAI, Hqrs New Delhi**



**Consumer Outreach Program at Jaisalmer (Rajasthan) on 3<sup>rd</sup> November 23 by RO Jaipur**



**Special COP for women students at Govt Women polytechnic Sanganer, Jaipur on 4<sup>th</sup> November 23 by RO Jaipur**





**Consumer Outreach Program at Vijayawada (AP) on 09<sup>th</sup> November 23 by RO Hyderabad**



**Consumer Outreach Program at Sangareddy, Telangana on 17<sup>th</sup> November 23 by RO Hyderabad**



**Consumer Outreach Program at Dharmshala conducted by TRAI HQ, New Delhi on 17<sup>th</sup> Nov. 23**



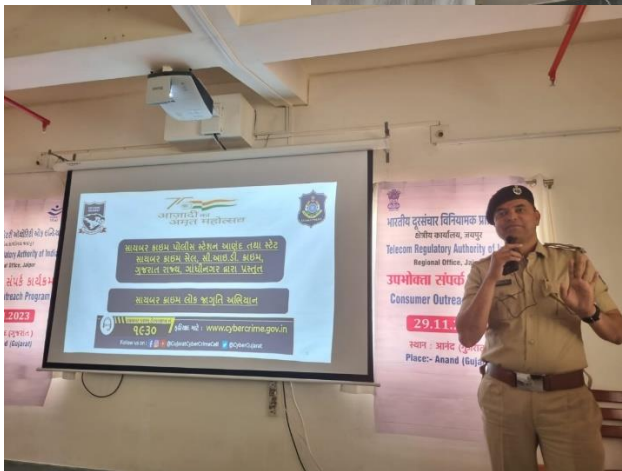
**Special Consumer Outreach Program was organised for Women on 23<sup>rd</sup> November 23 by RO Jaipur. In this programme Women officer called as cyber expert from Punjab Police at Tarn Taran (Punjab)**



**Consumer Outreach Program at Chittoor (AP) for Women on 24<sup>th</sup> November 23  
by RO Hyderabad**



**Consumer Outreach Program at Rajgir (Bihar) on 24<sup>th</sup> November 23 by RO  
Kolkata**



**Special Consumer Outreach Programme for Women SEWA Gujarat members at Anand District on 29<sup>th</sup> November 23 by RO Jaipur**



**Consumer Outreach Programme at Ghatsila under JHK state on 30<sup>th</sup> November 23  
by RO Kolkata**

*Full details of the Directions/Orders/Consultation Paper/Report, Subscription Data, etc mentioned in this newsletter are available on TRAI website*

[www.trai.gov.in](http://www.trai.gov.in)

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