
Fwd: Minimum Download Speed

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----- Forwarded message -----

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Cc:

Date: Sat, 26 Apr 2014 09:39:29 +0530

Subject: Minimum Download Speed

Hi,

I am a general consumer who subscribe for these services like Internet (2G / 3G).

1. Telecom Service Provider are fooling the people by using the terms **KBps / Kbps**

B - Bytes

b - Bits

Hence these companies are able to show higher value with BIT which confuses the consumers and land in trouble once they buy the plan. **Bits / Second** helping them to misled.

1. In Mumbai, Broadband connection (Wired) provider are offering 1 Mbps (125 KBps - Kilo Byte / Second) at the rate of around Rs.500 / Months with Unlimited download.

2. AirTel is offering some special plan (for Dongle) in Mumbai - 2 GB (3G Speed) and after Unlimited (2G Speed - 80 Kbps - Which means 10 Kilo Bytes) for Rs.400 + Service Tax which comes around Rs.450

You can imagine the difference above although charges are almost same. I do understand the technology under which these plans are being sold. One is Wired Service and another is Wireless with roaming facility.

One can find it very difficulties in browsing if speed is around 10 KBps (**Kilo Byte / Second**) as these days there are lot of multimedia contents are there.

I request TRAI to take into account, the interest of Consumer as well as the interest of Service Provider and set the minimum speed accordingly, So that Consumers do not wait for the pages to open and Service provider also benefits.

In my opinion, Minimum speed for 2G should be 20 - 25 Kilo **Bytes** / Second. Charges may vary for Limited and Unlimited Download...

Seriously, Option 2, mentioned above is SLOW and COSTLY

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Regards,
Dinesh Kumar
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