

From: **Aditya Gupta** <aditya.einstien@gmail.com>

Sir,

This is a great initiative which you are taking and I must commend you for the same.

There are 2 major changes which I would like to recommend

1. The internet service providers should provide customers with strict clauses regarding latency. Many applications today like Voip, online gaming, video streaming are dependant on latency.

Majorly Bsnl and Mtnl do not follow good routing policies and it has been noted many times that they are often reluctant to maintain their networks also on lack of the ability of the wholesale bandwidth provider to do the same since Mtnl and Bsnl outsource bandwidth.

In my own experience data is going from India - London - USA and then back to India again

2. Fup speed. The fair usage policy or post quota download speed is the bane, it is the only thing which is stopping the real growth of wireline internet in India

Most exchanges are wired with fibre optic cable which negates the issue of lack of availability of bandwidth.

Currently India is severely underutilising its international cable bandwidth system, which is in turn keeping cost high

It is my humble request that fup speed be mandatorily made at least 2mbps download and where possible 1 Mbps upload for bare internet packs i.e. without phone which are costing around 1200 per month because cost of wholesale bandwidth is really cheap at around rs 700/Mbps per annum.