

For Immediate Release

Telecom Regulatory Authority of India

100 million Mobile subscribers have successfully ported their numbers.

New Delhi, the 29th May 2014: On 29th May 2014, the number of subscribers who have successfully ported their mobile number using Mobile Number Portability facility has reached 100 million mark.

2. Mobile Number Portability (MNP) is a facility for the mobile telephone users/subscribers of the country which allows a subscriber to retain his mobile telephone number when he moves from one Access Provider to another Access Provider in the same service area irrespective of the mobile technology or from one cellular mobile technology to another of the same access provider.

3. MNP was introduced across the country on 20th January 2011. Introduction of MNP has empowered the mobile subscribers and given them freedom to change their service provider without changing their mobile number. Keeping in view the consumer interests, TRAI prescribed a porting charge of Rs.19/- (ceiling rate) which is among the lowest in the world. Initially, there were a number of challenges in terms of wrongful rejection of porting requests by the telecom service providers. However, with constant monitoring of the porting processes and periodic actions by TRAI, rejection of porting requests on frivolous ground was arrested. In 2011, the porting requests rejection rate was around 40% which has been brought down to around 11% now. In this process, TRAI issued a number of directions and orders to the telecom service providers. In addition, financial disincentives to the tune of about Rs. 8 Crore have also been levied on various service providers, wherever they have been found in violation of MNP Regulations on account of wrongful rejection of porting requests or delay in activation/deactivation of the mobile numbers sought to be ported.

4. From this year, corporate porting has also started wherein mobile numbers taken in the name of firms/corporations can also be ported if such porting is duly authorized by their authorized representative.

For any clarification/information, Shri Sanjeev Banzal Advisor (Networks, Spectrum and Licensing) may be contacted at Tel. No.+91-11-23210481, Fax No. +91-11-23212014.


(Sudhir Gupta)
Secretary