

Information note to the Press (Press Release No. 84/2016)

For Immediate Release

Telecom Regulatory Authority of India

TRAI releases Telecom Consumers Protection (Tenth Amendment) Regulations (TCPR), 2016

New Delhi, 19.08.2016 – The Telecom Regulatory Authority of India (TRAI) has today released The Telecom Consumers Protection (Tenth Amendment) Regulations, 2016 for permitting the Special Data Vouchers with longer validity of 365 days.

2. The present regulatory regime governed by TCPR-2012 allows Telecom Service Providers to offer data services in the form of Special Tariff Voucher (STV) either exclusively or in combination with other tariff items with a maximum permitted validity of 90 days. Requests were received in TRAI seeking longer validity for data-packs (i.e. Special Tariff Vouchers with only data benefits) primarily to address the concern of marginal consumers of wireless Internet who prefer lower denomination data packs with longer validity.

3. After undertaking a consultation process TRAI has notified the 10th Amendment to the TCPR permitting the maximum validity of 365 days for data only STVs instead of prevailing maximum validity of 90 days.

4. The “Telecom Consumers Protection (Tenth Amendment) Regulations, 2016” is available on TRAI website <http://www.trai.gov.in>. For any further clarifications please contact Smt Vinod Kotwal, Advisor (Financial and Economic Analysis Division), TRAI on 011-23230752.


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