



Interconnection TRAI <interconnection.trai@gmail.com>

Fwd: Fwd: Comments and suggestions on IUC - reg.1 message

From: RAVI PRASAD SHAKUNAVETI <sraviprasad4791@gmail.com>
Date: 12 October 2019 at 9:37:34 AM IST
To: advbcs-2@traigov.in, sapna.sharma@traigov.in
Subject: **Comments and suggestions on IUC - reg.**

Sir,

The following points / views are being submitted for your kind consideration and necessary action under intimation the the sender please.

1. Now, Mobile service providers may start charging the calling party in case of out going calls to other operator numbers (already so called market leader M/s Jio started). But, at present situation of Full MNP implementation, the calling party customer has no chance to know whether, the called (dialed) number belongs to same operator or other. The CUSTOMER may be forced to pay the charge (as per the service provider's policy) after completion of the call only. Even though, the customer may not like to pay the charges for the out going calls, his talk time BALANCE will be diminished forcibly by the service provider in the PRE-PAID scenario which is very much unwanted in view of protecting the customers money.

2. Now, with the un-ethical business standards being found in current days, it is also possible to take / grab / diminish the customers pre-paid money / talk time by the Service Providers stating that, the completed call was a IUC attracting call and the same got effected. POOR / INNOCENT customers will be looted and cannot fight

SOLUTION SUGGESTED TO THE ABOVE PROBLEMS.

1. If the calling party know, the outgoing call which he initiated is belonging to the same as his own Service Provider or other, WELL BEFORE THE CALL GET MATURED before it matures for EVERY CALL he initiates; probably he will have an OPTION to decide to proceed to initiate the call or DROP. This will ENABLE the customer to escape from UNWANTED charges by SERVICE PROVIDERS....

The above suggestion may be considered positively to improve the views of citizens of INDIA on TRAI will function unbiased and works to safeguard the interests of normal customers also... .

Thanking you sir,

S Ravi Prasad.
Hyderabad.