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To: "Amit Sharma" <advfea1@traf.gov.in>
Sent: Saturday, July 27, 2024 2:55:12 PM
Subject: comments regarding separate tariff of voice & sms pack.

Dear sir

I'm happy to hear about the review of the Telecom Consumers Protection Regulations (TCPDR), 2012 for proposal of separate tariff of voice & SMS (Excluding of data pack) . It should be implemented a long time ago. Following is my comment as invited for it.

- (1) Current tariff plan is mixed with data, voice call & SMS . Lot of people is not using data pack. Older people are either not interested in operating social media,net or not able to use data due to lack of knowledge of using of data. So use of combined tariff plan is nothing but waste of money for this situation.
- (2) ofcourse it the separate tariff for voice & SMS should have been implement a longtime ago. (a) lot of old age people who is not using data due lack of knowledge of social media & network operating system. (b) For a small,poor & middleclass family one mobile is sufficient for using data(c) Lot of family is opted broadband at home so recharging data in all sim in a family is extra burden.(c) Children who is going outside/schools/classis etc. can hand simple handset without net & parents will well aware their outdoor status . So, no use of data for this situation.
- (3) Maximum validity should flexible from 10 days to one/two/three years. So poor/middle class family can also recharge it as per their financial convenience.

Thanks
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