

I would like to bring up the following points:

1. Lot of NRIs ie Non resident Indians subscribe to network operators and prefer using a single number when in India, so in view it is suggested that a option which allows both Postpaid and prepaid users to retain a number for any amount of time without getting disconnected by non usage should be introduced
2. The amount should not be higher than Rs 25 per month and in that period no tariff charges for postpaid number should be levied
3. The operator should Barr all outgoing and incoming facility on the said number and it should only activate the number on the request by the user and from that day onwards normal service plan should get activated and the service charge of the said service should be stopped
4. Currently operators are offering a safe custody option which is of not much use as it is only for postpaid subscribers and not for prepaid and the same is only for 3 months or so.
5. The number if disconnected should be kept in quarantine for at least 90 days and the previous owner should have the right to claim the same during those 90 days, currently the numbers are being reissued within 2-3 weeks time.
6. A call and email should also be sent on the subscribers alternate number and email id before disconnecting the number.

It is very pleasant to see that TRAI is working to help mobile subscriber problems, but I will like to bring some more important point to your notice.

1. Operators charge huge amounts of money for Premium/Vanity numbers and if by any reason like non usage, zero usage they get disconnected they refuse to reissue the same number without paying the amount the subscriber had paid earlier, it is requested the opertors should also keep this point in mind and if the right full owner requests the disconnected number in the pre-told time time he should be issued the same without any charges.
2. The service should be offered for both prepaid and post paid subscribers and it should be very reasonably priced.
3. The operators might want to price it way higher by saying that there number resources are going waste, but it should be reminded that they themselves haven't paid any charge's for the same to the government.

More importantly all the operators are seen crying that the number resources are very less but still thousand if not lakhs of numbers are still lying vacant with them as they have categorized these as Premium/Vanity/VIP numbers

It is my humble request that the points which I have stated above will be kept in mind

when you make a formal Order on the point in discussion.

Thanks & Regards
Harman Sidhu